

Freedom of Information Request: Our Reference CTHB_157_17

You asked:

I am writing to you with regards to research into your process for handling retrospective Continuing Health Care claims that were made after the 31/07/2014 as I understand that claims made before this date are being dealt with by the All Wales Retrospective Team. I am making this request under the Freedom of Information Act as I believe it is in the public interest to know how these claims are being dealt with by the NHS. This is especially relevant given the increasing pressure from solicitor firms to convince the public that they should pay to have their case handled privately.

The information that I require from your NHS Health Board – and specific to claims dealt with by your Health Board – is as follows:

1. The number of employees you have writing the chronologies being used to support these claims?

1.5 whole time equivalents (i.e. 1 ½ full time posts); two members of staff have been involved.

2. The number of Clinical Assessors that you employ to conduct the reviews (both dedicated to the retrospective process alone and those working to conduct current assessment alongside retrospective reviews)?

1.5 whole time equivalents (i.e. 1 ½ full time posts); which is two members of staff.

3. The total number of retrospective claims made from 31/07/2014 to present?

126.

4. The total number of retrospective claims whose reviews have been completed from 31/07/2014?

52 claims were completed and 44 closed.