

**Freedom of Information Request: Our Reference CTHB\_11\_17**

**You asked:**

Please see questions provided in the attached spreadsheet.

**Our response:**

Please see response provided in the attached spreadsheet as requested.

I am researching the NHS continuing care market in England, Scotland and Wales. The following contains a range of questions to be completed under FOI. Please provide this information in excel format by populating the fields below.

No.	Questions	Name	Job Title	Email	Phone Number		
1	Who is responsible for NHS-funded Continuing Healthcare <sup>(1)</sup> & NHS-funded Nursing Care <sup>(2)</sup> at the organisation? Please provide the following information:	Financial Lead	Sue Holroyd	Assistant Director of Finance	1443443443		
		Clinical Lead	Sian Lewis	Lead Nurse CHC & FNC	1443744800		
2	Please provide the following information relating to the no. of patients, cost of care and the number of care providers:	<b>TOTAL COSTS</b>					
		<b>2015/16 Actual</b>	<b>2016/17 Budget</b>	<b>2016/17 Forecast</b>			
	Total Funded Nursing Care (FNC) Spend	£3,940,000.00	£4,054,000.00	£4,032,000.00			
	Total Continuing Healthcare (CHC) Spend (all types)	£27,459,752.00	£29,000,000.00	£29,270,795.00			
	CHC (excl. Fast Track/End of Life Care)	£7,773,919.00		£8,172,745.00			
	Mental Health (excl. Learning disabilities)	£9,755,936.00		£10,234,856.00			
	Learning Disability	£275,025.00		£405,894.00			
	Fast Track / End of Life Care	£42,929.00		£31,490.00			
	Personal Health Budget (All Types)	£0.00		£0.00			
	Personal Health Budgets - Direct Payments Only	£0.00		£0.00			
	Jointly Funded Care	£3,075,813.00		£3,322,692.00			
	High-cost patients (>£2,500 per week)	£6,073,758.00		£6,695,897.00			
	Total Children's Continuing Care	£462,372.00		£407,221.00			
	<b>NO. OF PATIENTS</b>	<b>Total in 2015/16</b>	<b>Current position</b>				
	No. of patients receiving Funded Nursing Care (FNC)	515.00	519.00				
	No. of patients receiving CHC (all types) funding	851.00	827.00				
	No. of Mental Health patients (excl. Learning disabilities)	255.00	220.00				
	No. of Learning Disability patients	4.00	6.00				
	No. of Fast Track / End of Life Care	31.00	28.00				
	No. of patients receiving Personal Health Budget (All Types)	0.00	0.00				
	No. of patients receiving Personal Health Budgets via Direct Payments Only	0.00	0.00				
	No. of Jointly Funded Care	97.00	124.00				
	No. of high-cost patients (>£2,500 per week)	74.00	64.00				
	No. of Children receiving Continuing Care	15.00	16.00				
	<b>SUPPLIERS</b>						
	Total no. of care packages funded	851.00	827.00				
	Total no. of care providers (all types) supplying care	52.00	50.00				
	Nursing Homes						
	Care Homes						
	Domiciliary Care Providers						
	Other						
	Average no. of invoices processed per month (excl. FNC)	500.00	500.00				
3	Does the organisation use any third party software providers to manage CHC & FNC processes (e.g. Caretrack, Broadcare, SystemOne, Health Analytics etc.)? If so please provide the following details for all systems used:	Name of System(s)	Description of services	Annual Cost to Organisation (£)	Contract start	Contract end	Please state the name(s) of any framework(s) used to procure the services
		NO	N/A				
4	Does the organisation use any other third party services to manage CHC & FNC (e.g. invoice management, brokerage services, assessments, reassessments etc.)? If so please provide the following details for all systems/services used:	Service Provider Name	Description of services	Annual Cost to Organisation (£)	Contract start	Contract end	Please state the name(s) of any framework(s) used to procure the services
		NO	N/A				
5	What are your internal costs for managing CHC & FNC? Please provide a breakdown of these costs split by the categories specified:	Clinical	Administration	Financial			
		Average no. of WTEs in 2015/16 (inc. vacancies)	5.80	2.12	0.80		
		Total pay bill per month (based on current position)	£24,226	£3,753	£2,933		
		No of WTE temps / interims (included in the above figures)	0	0	0		

#### Definitions

- CHC refers to Continuing Healthcare. This is a package of continuing care provided and solely funded by the NHS, for eligible patients with ongoing healthcare needs. The NHS, and not the local authority or individual, pays the total cost of that care.
- FNC refers to Funded Nursing Care. This is free nursing care available for people of any age who need it.