

Freedom of Information Request: Our Reference CTHB_61_17

You asked:

1. How many complaints were lodged against social workers in the financial years 2013-14, 2014-15 and 2015-16?
2. How many times were multiple complaints lodged against individual social workers in the financial years listed above?
3. A breakdown of the ages of the complainants/the people on behalf of which the complaint was made in the financial years listed above.
4. How many complaints were upheld in the financial years listed above?
5. How many complaints were subject to legal action in the financial years listed above?
6. How many complaints were subject to court proceedings in the financial years listed above?
7. How many complaints were settled out of court in the financial years listed above?

Our response:

I can confirm that the Health Board does not employ social workers. For the information you require you will need to redirect your request to the Local Authorities. Please see provided below the links to the relevant Local Authorities that cover the Cwm Taf area:

Rhondda Cynon Taf – [here](#).

Merthyr Tydfil – [here](#).