

Freedom of Information Request: Our Reference CTHB_301_16

You asked:

1. Please could you tell me how many bowel operations have gone wrong in the last 5 years at Prince Charles Hospital?

Whilst we recognise that there are known complications with all surgical procedures, these are raised with patients' as part of obtaining informed consent. Although we do not formally recognise the terminology as 'operations gone wrong', I can confirm that we have no adverse patient safety reported incidents that would align with the terminology used by you. However, should you wish to provide further clarity around what you mean by 'have gone wrong', it may be possible to assist you further with the information you are seeking.

2. How many complaints have been received from people regarding their bowel operations?

I can confirm that whilst the Health Board does hold information relating to complaints, they are not categorised on our DATIX database system by specific procedure e.g. bowel operation. The way in which the information is recorded means that the level of detail required is not easily extractable and to provide the data requested would require a manual trawl of all records, which would significantly exceed the 18 hours time and £450 cost limit set out within Section 12 of the Freedom of Information Act.

3. Please could you tell me how many patients received their TPN at the incorrect rate in the last 5 years?

This information is not centrally recorded. The information you require would be recorded within an individual patient's health record as part of their ongoing care. To provide you with this information, would require a manual trawl and significantly exceed the 18 hours time and £450 cost limit set out within Section 12 of the Freedom of Information Act.

4. How many complaints have you received about the TPN being given at the incorrect rate in the last 5 years?

Please see response to question 2.