

Freedom of Information Request: Our Reference CTHB_223_16

You asked:

Please note that the below response is based on adult physical OT services and excludes mental health and older persons mental health.

1. Is your Adult OT service integrated with social care and what is the population size covered by the service?

Cwm Taf University Health Board is responsible for providing healthcare services to the population of Merthyr Tydfil and Rhondda Cynon Taf, estimated to be around 290,000 people. We have two reablement services, one for each Local Authority area and they are fully integrated teams with social care.

2. What are your average waiting times for a service? Is this improving?

Waiting times for reablement services is usually up to 48 hours, but at times of extreme pressure can exceed this. The outpatient waiting time target for Therapies set by Welsh Government is 14 weeks and that was achieved for adult services in 2015/16.

3. Please can you provide details of service volumes – number of referrals (2015/2016)

7,988 referrals have been actioned within this time period. Please note this excludes reablement numbers; this data is held by the Local Authorities, Merthyr Tydfil CBC and RCT CBC as we operate fully integrated teams.

4. Can you provide staff numbers FTE and skill mix/grade split for your Adult OT service

Band 2	2.69
Band 3	6.91
Band 4	11.60
Band 5	11.00
Band 6	15.21
Band 7	16.89
	64.31

5. Do you have difficulty recruiting?

No.

6. What was your 2015/2016 total cost of adult OT service –.

£2,092,148

7. What outcome model does your OT service use?

We use the Morriston Occupational Therapy Outcome Measures (MOTOM).

8. What performance indicators do you use to monitor your OT services performance?

- Number of referrals received
- Response times
- Patient satisfaction surveys
- Professional standards audits