

Building Population Health Management capabilities



Innovation

Collective action where the health and care system share a cohesive population health approach to working together to improve health and wellbeing.

- System leadership with representatives from all parts of the health and care system and strategic partners with a shared vision and a common language
- Becoming a population health organisation from the ground up, ensuring prevention as the key to the health of future generations.
- Population needs prioritised over organisational agendas: decision-makers are committed to empowering communities through listening, discussing, and working with communities to allocate resource and design care collaboratively
- Using whole population data to drive planning to improve the health and wellbeing for the local people now and in the future



Intelligence

System-wide intelligence capability to understand the needs of the population and generate actionable insight.

- Linked, person-level datasets for the whole population to enable segmentation, risk stratification, and high-quality analysis to develop information for action (yet a lack of data should not prevent action)
- Advanced analytical tools and software, and system-wide multi-disciplinary analytical and improvement teams



Implementation

Using intelligence to inform new service models improve care quality, efficiency, and equity.

- Building capability and capacity, growing the expertise in public health, and developing PHM champions
- Data-informed decision making to drive care coordination and proactive personalised care
- Co-production: build capacity for meaningful stakeholder engagement, where the public, patients, and healthcare professionals are involved in decision-making. Ensure lived experiences inform system and intervention design
- Focus on prevention and community well-being, using an asset-based approach, social prescribing, social value projects, and principles of Making Every Contact Count
- Incentives alignment using a value-based healthcare approach
- Ongoing monitoring, evaluation, and improvement to ensure the interventions remain appropriate and are adaptable to changes in the population or overarching context. Impact should be evaluated and learning shared to form a "learning health system"

