



Unapproved Minutes of the Quality, Safety & Experience In Committee

Date and Time of Meeting	Tuesday 23rd September 2025 12:00
Venue	Virtual via Microsoft Teams

Members Present	Carolyn Donoghue	Independent Member University (Committee Chair)
	Kath Palmer	Vice Chair (Committee Vice Chair)
	Hayley Proctor	Independent Member Trade Union
In Attendance	Dom Hurford	Executive Medical Director
	Gethin Hughes	Chief Operating Officer
	Greg Dix	Executive Director of Nursing, Midwifery and Patient Care
	Lauren Edwards	Executive Director of Allied Health Professionals and Health Science
	Philip Daniels	Executive Director, Public Health
	Carl Verrecchia	Care Group Service Director
	Cally Hamblyn	Assistant Director of Risk and Governance
	Emma Walters	Head of Corporate Governance and Board Business
	Lucy Collins	Head of Nursing, Children & Young People
	Richard Hughes	Deputy Executive Director of Nursing
	Suzanne Hardacre	Director of Midwifery
Meeting Observers	Rhiannon Dubberley	Corporate Governance Officer



Agenda Item	Meeting Business
1.	PRELIMINARY MATTERS
1.1	Welcome and Introductions
	C Donoghue welcomed everyone to the meeting.
1.2	Apologies for Absence
	Apologies for absence were received from: <ul style="list-style-type: none"> • Becky Gammon – Assistant Director of Nursing • Patsy Roseblade – Independent Member Finance
1.3	Declarations of Interest
2.	MAIN AGENDA
2.1	Culture and Leadership Plan Maternity Service Update August 2025
	S Hardacre presented the report and highlighted the key matters for Members attention which included assurance around improvements in quality metrics at the Princess of Wales Hospital Site.
	K Palmer noted the action plan which she found to be comprehensive and enquired about the key themes that needed to be addressed. S Hardacre advised that the issues experienced appeared to be isolated and were not site-specific and added that there had been no surprises from the learning events. The Committee noted that areas of learning and improvement will be captured in the Culture and Leadership Plan in Maternity services and noted that ongoing progress will be monitored through the Care Group Maternity and Neonatal Programme Board and Care Group Quality & Safety meetings.
	C Donoghue commended S Hardacre and the current leadership team for the work undertaken to address the issues.
Resolution:	The report was NOTED
2.2	Special School Nursing
	S Hardacre presented the report and advised that this was a complex and challenging position with the service remaining fragile.
	C Donoghue acknowledged the complexity of the issue and enquired about the next steps required to address the position.
	Following a detailed discussion, the Committee identified several routes for the team to explore to ensure the challenges being faced are escalated appropriately.
Resolution:	The report was NOTED.
2.3	Organisational Risk Register – Closed Risks
	C Hamblyn presented the report and highlighted the key matters for members attention. C Hamblyn agreed to review outside the meeting the suggestion made by K Palmer as to whether the Special School Nursing position should be included as a risk.
Resolution:	The report was NOTED.



Action:	Review to be undertaken outside the meeting as to whether the Special School Nursing position should be included as a risk.
3.	ANY OTHER BUSINESS
	There was no other business to report.
4.	DATE AND TIME OF NEXT IN COMMITTEE SESSION
	Tuesday 18 th November 2025.