

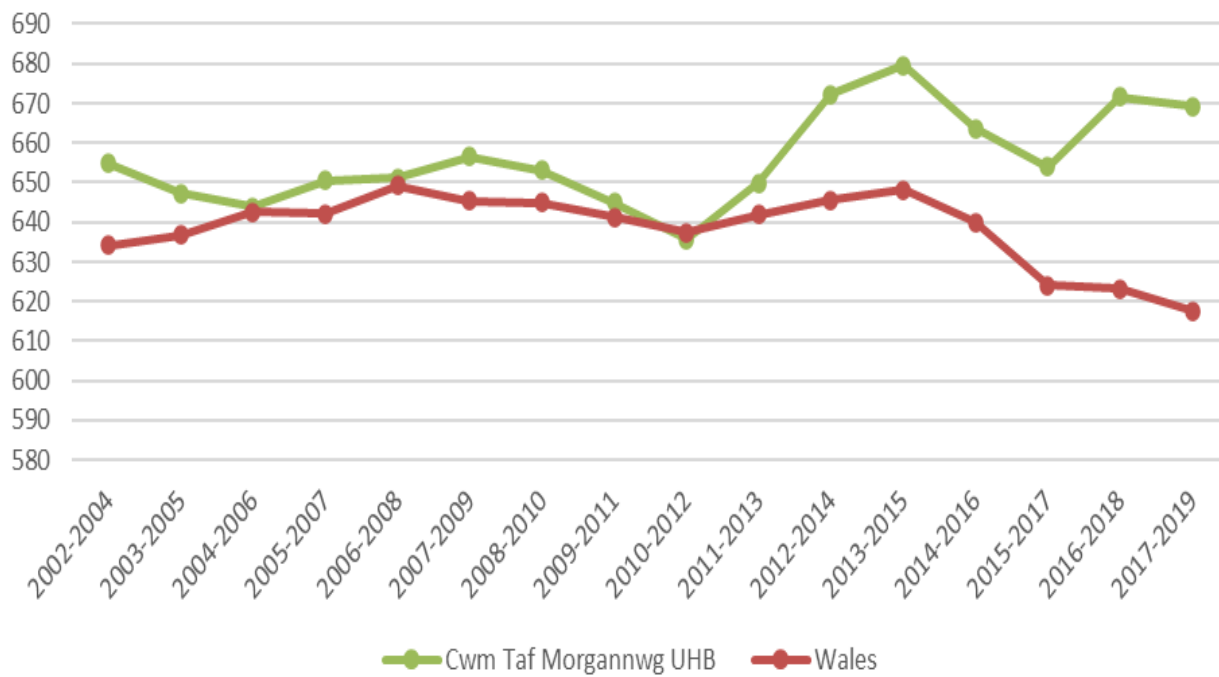
(Agenda item)	24/05/2023	Quality and safety committee	Spotlight on cancer
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Report Details:	
FOI Status:	Open (Public)
If closed please indicate reason:	Not applicable
Prepared By:	Dawn Casey
Presented By:	Dawn Casey
Approving Executive Sponsor:	Greg Padmore Dix
Report Purpose	Please Select: For Noting
Engagement undertaken to date:	Not applicable

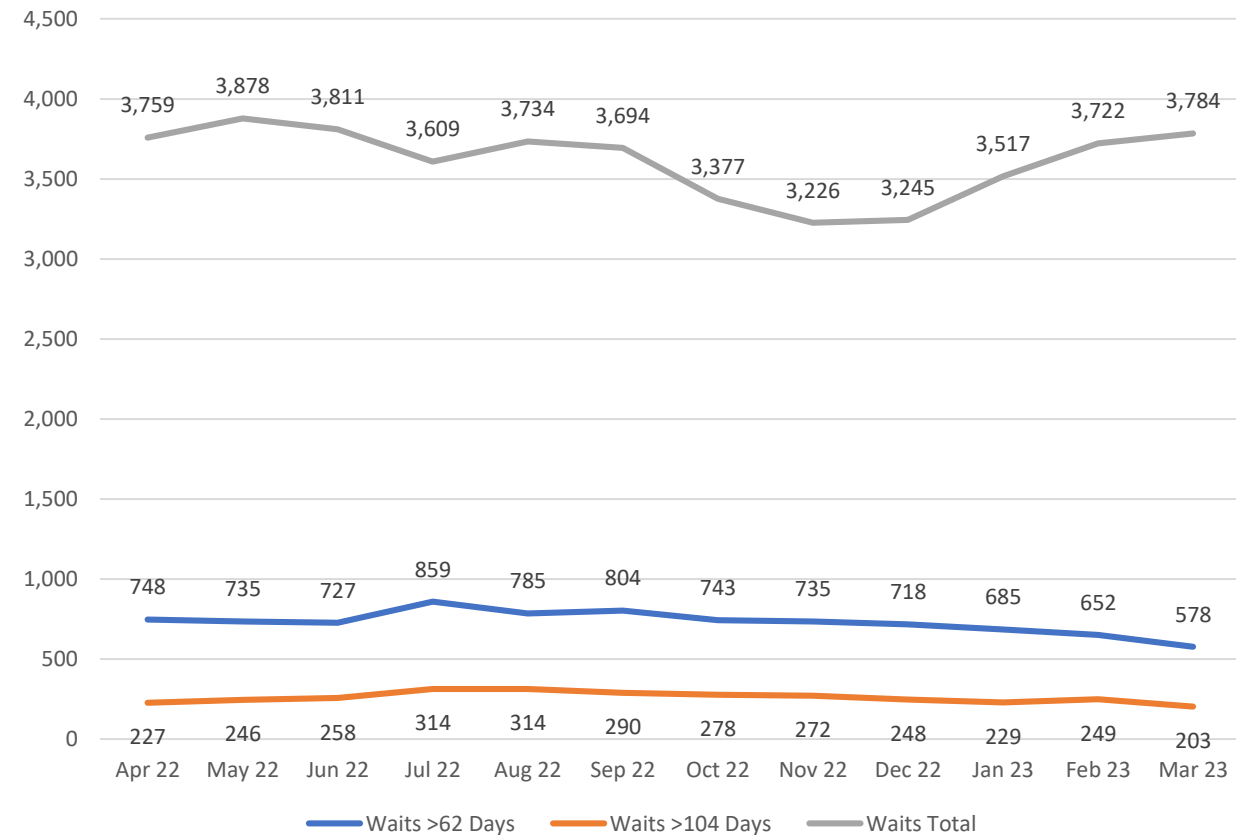
Impact Assessment:	
Indicate the Quality / Safety / Patient Experience Implications:	As outlined in the presentation
Related Health and Care Standard	Governance
Has an EQIA been undertaken?	No this is an overview of current activity
Are there any Legal Implications /Impact.	No
Are there any resource (capital/Revenue/Workforce Implications / Impact?	No
Link to Strategic Goals	Improving Care

Current cancer performance

Cancer incidence trends in Cwm Taf Morgannwg for all malignancies excluding NMSC, Persons, 2002 - 2019, standardized rate per 100,000



Active waiting list trend



Potential impact of longer waits

- People decompensate and become too poorly for optimal treatment
 - Potential poorer outcomes and/or poorer quality of life for individual
 - Increase cost to NHS/pressure on workforce
 - Increase complaints
- Very anxious time for patient

Supporting people through the pathway; assessment and monitoring

- Holistic needs assessments
- Breach reports
- Cancer harm reviews
- Peer reviews/national audits
- National and local patient experience surveys and focus groups
- Quality assurance framework

Highlights from the WCPES 2023

– Q61. Overall how would you rate your care?

Responses for Cwm Taf Morgannwg

0	3	0%
1	4	0%
2	3	0%
3	5	1%
4	11	1%
5	22	3%
6	23	3%

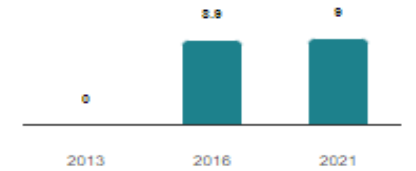
8.75
overall rating of
care

Health Board Comparison

Health Board Average	5,848	9	
Cardiff and Vale	875	9	
Aneurin Bevan	1,164	9	
Cwm Taf Morgannwg	840	9	
Swansea Bay	708	9	
Hywel Dda	855	9	
Betsi Cadwaladr	1,313	9	
Powys	93	8	

Any healthboard with a low base will be hidden in this chart

Scores Over Time - Cwm Taf Morgannwg



-0.15
Change 2016-2021

Directly comparable

Qualitative feedback;

I have had and continue to receive the best care and attention anyone could ask for. I will be forever grateful”.

“I was pleased with the care I have received. The staff who I have been involved with have made the situation as easy as possible for me.”

“The only real issue was with initial diagnosis. The GP sent me for an MRI but some admin breakdown meant it was lost. It was only arranged when I chased it up, some three months were lost due to this.”

“My spouse was with me during all visits. At our initial appointment a key worker was present and we were given a card. However they was based in two hospitals and contacting them was not easy. We tried once and left a message, but received no response. Fortunately we had no further need to contact them. You probably could use more staff!”

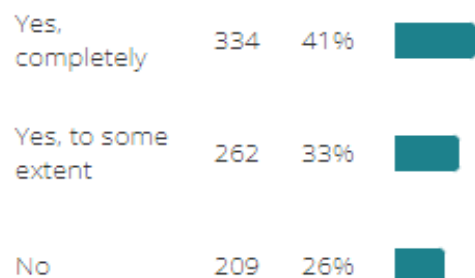
Supporting people through the pathway; action

- Holistic Needs assessments + Key worker
- Band 4 support
- Information and support Service
- Welfare benefits advice service
- Clinical psychologist + third sector counselling offers + mindfulness

Information and support

– Q29. Did your healthcare team discuss with you or give you information about the impact cancer could have on your day to day activities (for example, your work life or education)?

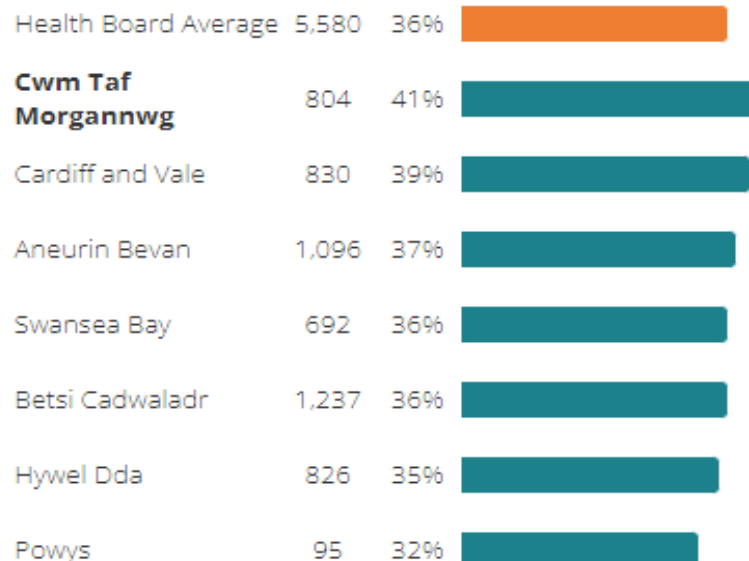
Responses for Cwm Taf Morgannwg



41%
of respondents agreed completely that they had a discussion, or were given information about the impact cancer could have on their day to day activities

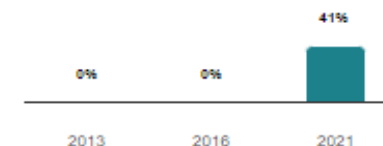
Results above based on 805 responses. Those answering "Don't know / can't remember" (69) excluded from base size/percentage calculation. 874

Health Board Comparison



Any healthboard with a low base will be hidden in this chart

Scores Over Time - Cwm Taf Morgannwg



n/a

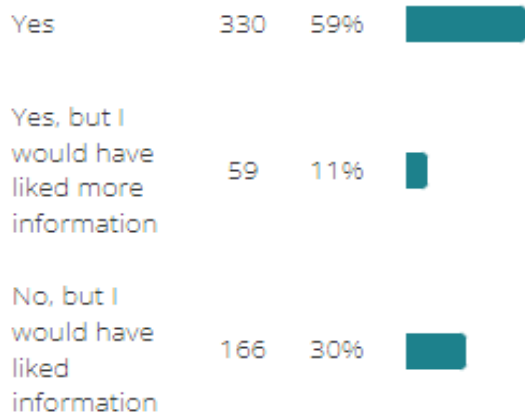
Change 2016-2021

Not comparable

Financial support

– Q30. Did your healthcare team give you information about how to get financial help or any benefits you might be entitled to?

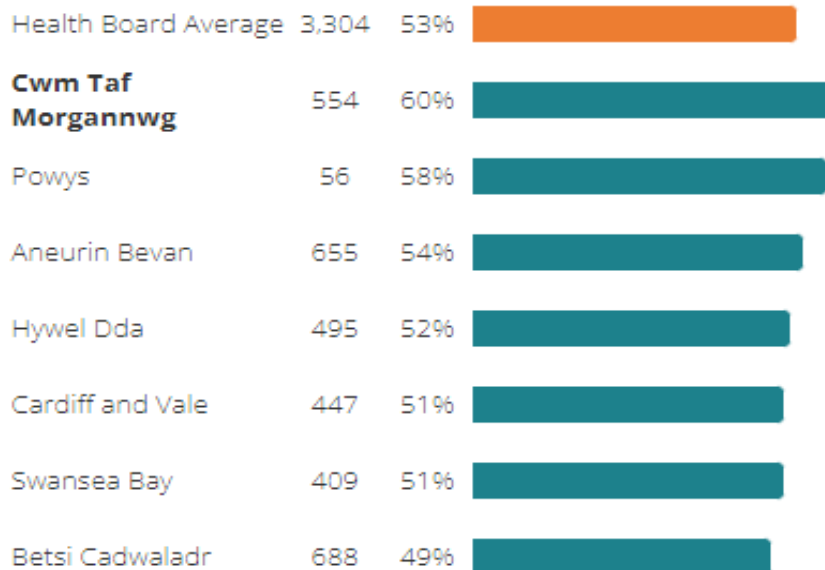
Responses for Cwm Taf Morgannwg



59%
of respondents
said they were
given enough
information on
how to get
financial
support or any
benefits they
were entitled to

Results above based on 555 responses. Those answering "It was not necessary" (280), "Don't know / can't remember" (40) excluded from base size/percentage calculation. 875 responses in total.

Health Board Comparison



Any healthboard with a low base will be hidden in this chart

Scores Over Time - Cwm Taf Morgannwg



n/a
Change 2016-2021

Not comparable

Supporting people through the pathway; action

- New Teenage and Young adult outreach service
- New Malignancy of Unknown Origin/Cancer of Unknown Primary out reach service
- New Hepatacellular carcinoma outreach service
- Macmillan and coalfields regeneration project
- Tenovus call back (post treatment and while waiting)
- 3 Ps
- Building internet site

Challenges

- Large numbers of waiting well
- Literacy/digital literacy/individual requirements
- Developing the prehabilitation offer locally
- Cancer harm reviews in the new structure
- Reinstating the cancer patient experience surveys on line (Civica)



Recommendation:

**The Board or Committee are asked to:
Note the summary of current activity and the identified challenges**