



AGENDA ITEM

5.4

QUALITY & SAFETY COMMITTEE

CTMUHB Quality and Safety Framework 2022-2025

Date of meeting	24/01/2023
FOI Status	Open/Public
If closed please indicate reason	Not Applicable - Public Report
Prepared by	Louise Mann, Assistant Director Quality, Safety & Safeguarding
Presented by	Lydia Thomas, Head of Quality & Patient Safety
Approving Executive Sponsor	Executive Director of Nursing
Report purpose	ENDORSE FOR BOARD APPROVAL

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)

Committee/Group/Individuals	Date	Outcome
Executive Director led weekly meeting	Dec 22-Jan 23	SUPPORTED

ACRONYMS

	All explained within the report.
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1. SITUATION/BACKGROUND

Welsh Government launched a Framework for NHS bodies [Quality and Safety Framework: Learning and Improving \(gov.wales\)](https://gov.wales) to reflect that learning and improving is at the heart of the NHS in Wales with quality and safety being highlighted as a priority above all else. The national Quality and Safety Framework emphasises that quality needs to be the central focus of any decision made with regards to the care of the population as well as the design of services. Our populations in Wales deserve to access a safe, effective service that provides an excellent user experience.

The Health and Social Care (Quality and Engagement) Act 2020 introduces a strengthened Duty of Quality and Duty of Candour for the NHS in Wales, as well as create a Citizen Voice Body to strengthen the voice of our population. This legislation, the need to learn from system failings, harmful incidents, positive practice and innovation, as well as recovery from the COVID-19 pandemic, are the principle drivers in the development of a National Quality and Safety Framework.

The National Framework states that organisations at every level should function as a *quality management system* to ensure that care meets the six domains of quality; care that is safe, effective, patient-centred, timely, efficient and equitable.

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

The National Framework sets out the need for a robust quality assurance system that brings all the information encompassing quality together so it is utilised to implement effective change and improvement in care, ensuring that we have a quality-driven organisation.

The CTMUHB Quality Governance & Patient Safety Framework, produced in June 2020 and revised in November 2020 has been reviewed in light of the national framework, and this paper presents the new CTMUHB Quality and Safety Framework: Learning and Improving, for endorsement for Board approval.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

The Committee can be assured that the organisation has in place a comprehensive framework for a Quality Management System – an emphasis on quality with clear governance and safety at the centre of its functions.

The CTMUHB Quality & Safety Framework is aligned with national guidance and reflects the Health Boards unique organisational strategy and goals of CTM 2030: Our Health, Our Future. The Framework connects with other seminal CTMUHB Strategies and Frameworks to enhance its quality governance system and infrastructure as well as providing clarity and expectation of a strengthened point of service-to-board assurance.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)
	To support a comprehensive framework in line with national guidance.
Related Health and Care standard(s)	Governance, Leadership and Accountability
	If more than one Healthcare Standard applies please list below:



<p>Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.</p>	<p>No (Include further detail below)</p> <p>If yes, please provide a hyperlink to the location of the completed EIA or who it would be available from in the box below.</p> <p>If no, please provide reasons why an EIA was not considered to be required in the box below.</p> <ul style="list-style-type: none"> • Report for information for health board patient safety & patient experience activity • No service or staff impact in direct response from this report, this is considered through improvement work and other reports • Report not requesting proposal for any changes to services or staff
<p>Legal implications / impact</p>	<p>There are no specific legal implications related to the activity outlined in this report.</p>
<p>Resource (Capital/Revenue £/Workforce) implications / Impact</p>	<p>Yes (Include further detail below)</p> <p>The requirements to deliver safe, high quality care may impact on resources including workforce. The new Quality and Safety Framework and organisational operating model will support delivery of safe, high quality care.</p>
<p>Link to Strategic Goals</p>	<p>Improving Care</p>

5. RECOMMENDATIONS

Members of the Quality & Safety Committee are asked to:

- **NOTE** the content of the report
- **DISCUSS** the content of the report and flag areas (if not already identified) where further assurance is required
- **NOTE** the risks identified
- **ENDORSE for Board APPROVAL** the direction of travel for the organisational Quality and Safety Framework.