

Review of procedures for the management of claims, redress cases and coronial investigations at Cwm Taf Morgannwg University Health Board



A report by the Welsh Risk Pool



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Gwella Diogelwch Cleifion Trwy Ddysgu
Improving Patient Safety Through Learning

Review Report V1.0
Review fieldwork conducted June-August 2021
Draft Report Published October 2021
Final Report Published November 2021



The Welsh Risk Pool is part of the NHS Shared Service Partnership Legal & Risk Service Division and provides the means by which all Health Bodies in Wales are able to indemnify core activities. The role of the Welsh Risk Pool is to coordinate an integrated approach of risk assessment, claims & redress case management, reimbursement of litigation and learning to improve patient and staff safety. The Welsh Risk Pool team works with NHS colleagues across Wales to promote and facilitate opportunities to learn and support the development and implementation of improvements to enhance safety and outcomes.



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