



**AGENDA ITEM**

6.8

**QUALITY & SAFETY COMMITTEE**

**CTM ALLIED HEALTH PROFESSIONALS & HEALTHCARE SCIENCE  
DELIVERY PLAN**

**Date of meeting**

(24/05/2023)

**FOI Status**

Open/Public

**If closed please indicate  
reason**

Not Applicable - Public Report

**Prepared by**

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**Presented by**

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Therapies and Health Science

**Approving Executive Sponsor**

Executive Director of Therapies & Health  
Sciences

**Report purpose**

FOR DISCUSSION / REVIEW

**Engagement (internal/external) undertaken to date (including  
receipt/consideration at Committee/group)**

**Committee/Group/Individuals**

**Date**

**Outcome**

Executive Leadership Group

(15/05/23)

NOTED

**ACRONYMS**

AHP

Allied Health Professional

CTM

Cwm Taf Morgannwg University Health Board

DoTHS

Director of Therapies and Health Science

HCS

Healthcare Science

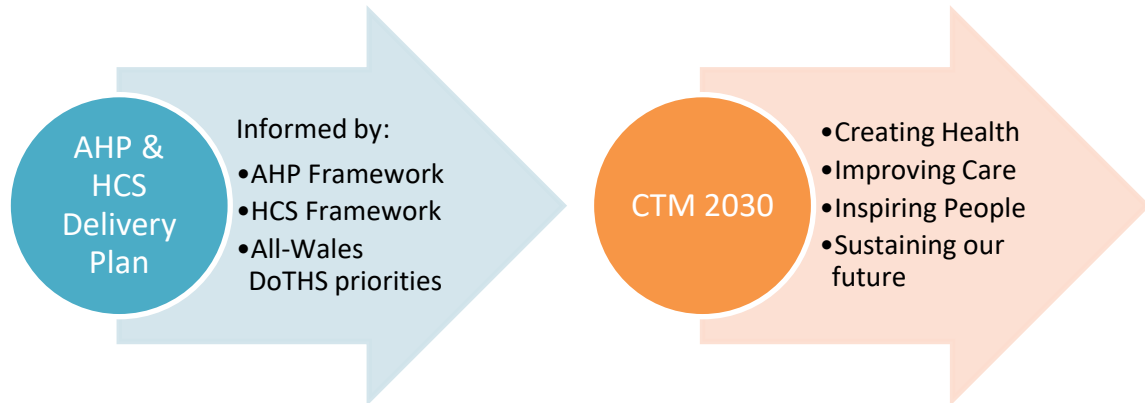
USW

University of South Wales

## 1. SITUATION/BACKGROUND

- 1.1 AHPs represent 13 individual professions, who individually and collectively work to empower people of all ages to manage their own wellbeing and prevent or reduce the impact of psychological and physical ill health and disability.
- 1.2 HCS professions represent a diverse group of over 50 disciplines, acting within each area of the Health Service. From good health to poor health; from self-management, presentation, assessment, diagnosis, treatment to recovery – healthcare scientists play an important role for patients in each of these phases.
- 1.3 In 2019, Welsh Government launched both the ***Allied Health Professions Framework for Wales -Looking Forward Together*** and the ***Healthcare Science in NHS Wales - Looking Forward Framework***. Both Frameworks set out the vision and direction of travel for the AHP and HCS professions in Wales. They outline a series of actions to be implemented by Health Services in the short, medium and long term in order to improve the quality of life for people in Wales through enabling NHS Wales to be safer, more sustainable, and provide increased value in the future.
- 1.4 The ***All-Wales DoTHS Peer Group***, having professional accountability for both AHP and HCS, have identified 5 key priorities for delivery in 2023-24. These priorities are:
  - Implementation of AHP Framework
  - Implementation of HCS Framework
  - Support Implementation of WG strategic programmes
  - Support the Development of a Digital Strategy for AHP and HCS in Wales
  - Support the NHS Wales Decarbonisation Strategy.
- 1.5 As an enabler to the delivery of each of the identified national priorities for AHP and HCS, a local delivery plan is being developed within CTM. This is being done through engagement with AHP and HCS colleagues, as well as other stakeholders. To date, workshops have been held, including with USW facilitation, to understand key local challenges and priorities for the next three years.
- 1.6 The Chief Scientific Adviser and Chief Allied Health Professions Adviser from Welsh Government both attended a session to provide an overview of the national picture and priorities.
- 1.7 Discussions around the AHP and HCS Delivery Plan have been structured around the four goals of CTM2030 Our Health, Our Future. This has ensured that the focus has been on identifying the ways in which these professions will contribute to the delivery of our

organisational strategy, taking into account the priorities and challenges for these professions. One aim of the AHP and HCS Delivery Plan is for these clinicians to feel engaged and clear on the ways in which their work is contributing to the achievement of our ambitions for CTM.



1.8 During the engagement events, CTM colleagues have identified priorities that can be categorised under 6 headings:

<b>QUALITY &amp; SAFETY</b>	<ul style="list-style-type: none"> <li>- PROMs &amp; PREMs</li> <li>- STEEEP</li> <li>- Quality Management System</li> <li>- Capture &amp; cascade of learning</li> <li>- Professional regulation</li> </ul>	<b>IMPROVING CARE</b>
<b>ACCESSIBILITY &amp; RESPONSIVENESS</b>	<ul style="list-style-type: none"> <li>- Service transformation</li> <li>- New models of care</li> <li>- Early intervention</li> <li>- Population health</li> </ul>	<b>IMPROVING CARE</b>  <b>CREATING HEALTH</b>
<b>WORKFORCE</b>	<ul style="list-style-type: none"> <li>- Wellbeing &amp; culture</li> <li>- Recruitment &amp; retention</li> <li>- ACPs, consultants</li> <li>- New roles, top of licence</li> <li>- Multi-professional HCSWs</li> <li>- Comms re: our roles &amp; impact</li> <li>- Support workforce: career pathway; multi-professional roles</li> <li>- Leadership</li> </ul>	<b>INSPIRING PEOPLE</b>
<b>SUSTAINABILITY</b>	<ul style="list-style-type: none"> <li>- See on symptoms (SOS)</li> <li>- Patient-initiated follow-up (PIFU)</li> <li>- Virtual working</li> <li>- Products and equipment</li> </ul>	<b>SUSTAINING OUR FUTURE</b>
<b>DIGITAL &amp; DATA</b>	<ul style="list-style-type: none"> <li>- Demand and capacity modelling</li> <li>- Digital patient contact options</li> <li>- Self-help resources</li> <li>- Keeping Me Well (Webpage Development)</li> <li>- Skills</li> </ul>	<b>SUSTAINING OUR FUTURE</b>
<b>RESEARCH AND DEVELOPMENT</b>	<ul style="list-style-type: none"> <li>- Knowledge &amp; skills</li> <li>- Clinical Academics</li> <li>- HEI partners</li> <li>- Effective &amp; efficient interventions</li> </ul>	<b>IMPROVING CARE</b>

- 1.9 All of the above priorities align with the national direction of travel and the CTM AHP and HCS Delivery Plan will reflect clarity on the roles that they play in delivering the organisational strategy, CTM 2030.
- 1.10 The launch of the Delivery Plan is scheduled to take place on the 5<sup>th</sup> July 2023, in the Lecture Theatre - Princess of Wales Hospital. Attendance is anticipated from a wide-range of stakeholders.

## **2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)**

- 2.1 The purpose of the report is to inform the Quality and Safety Committee on the development of a dedicated CTM AHP and HCS Delivery Plan which will support the delivery of the identified actions of the AHP and HCS WG frameworks, National DoTHS priorities, CTM2030 goals, and the identified local priorities areas for CTM AHP and HCS. The launch is planned for 5<sup>th</sup> July 2023.
- 2.2 To inform the Committee of CTM AHP and HCS identified areas of priority for focus within the Delivery Plan. These have emerged through engagement sessions with CTM AHP and HCS.

## **3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE**

- 3.1 There is a risk that lack of consistent, reliable data to support AHP and HCS service delivery will impact monitoring and reporting identified key actions.

## **4. IMPACT ASSESSMENT**

<b>Quality/Safety/Patient Experience implications</b>	Yes (Please see detail below)
	An effective Delivery Plan will enable delivery of high quality, innovative patient care, including development of new roles and models of care required to achieve the ambitions of CTM 2030
<b>Related Health and Care standard(s)</b>	Governance, Leadership and Accountability
	Staff & Resources
	Safe Care Timely Care



<b>Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.</b>	If no, please provide reasons why an EIA was not considered to be required in the box below.
	Not required at this stage
<b>Legal implications / impact</b>	There are no specific legal implications related to the activity outlined in this report.
<b>Resource (Capital/Revenue £/Workforce) implications / Impact</b>	There is no direct impact on resources as a result of the activity outlined in this report.
<b>Link to Strategic Goals</b>	Improving Care

## 5. RECOMMENDATION

- 5.1 To **endorse** the focus of CTM AHP and HCS Delivery Plan priorities to deliver the National AHP and HCS Frameworks, national DoTHS priorities, and the ambitions within CTM 2030.
- 5.2 To agree the planned launch of the Delivery Plan on July 5<sup>th</sup> 2023.