



AGENDA ITEM

6.5d

QUALITY & SAFETY COMMITTEE

HIGHLIGHT REPORT FROM THE CHILDREN & FAMILIES CARE GROUP

DATE OF MEETING	24 th May 2023
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PUBLIC OR PRIVATE REPORT	Public
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IF PRIVATE PLEASE INDICATE REASON	Not Applicable - Public Report
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PREPARED BY	SUZANNE HARDACRE Director of Midwifery & Nursing CATHERINE ROBERTS Service Director MOHAMED ELNASHARTY Medical Director
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PRESENTED BY	Suzanne Hardacre – Director of Midwifery & Nursing, Children & Families Care Group
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EXECUTIVE SPONSOR APPROVED	GREG DIX – EXECUTIVE NURSE DIRECTOR
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REPORT PURPOSE	Noting
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ACRONYMS

C&F	Children and Families
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CHC	Continuing Health Care
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CTMUHB	Cwm Taf Morgannwg University Health Board
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CYP	Children and Young People
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DU	Delivery Unit
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ESR	Electronic Staff Record
HCWP	Healthy Child Wales Programme
HRH	Her Royal Highness
IPAAF	Integrated Performance, Assessment and Assurance Framework
IP&C	Infection Prevention & Control
MRSA	Methicillin Resistant Staphylococcus Aureus
PCH	Prince Charles Hospital
PDR	Personal Development Review
POW	Princess of Wales
PREM	Patient Reported Experience Measures
QFE	Quality of Families Experience
QSPE	Quality, Safety and Patient Experience
RCN	Royal College of Nursing
RCM	Royal College of Midwives
RGH	Royal Glamorgan Hospital
SBAR	Situation, Background, Assessment, Recommendation
SCPHN	Specialist Community Public Health Nursing
SEHS	School Entry Hearing Service
SRO	Senior Responsible Officer
TI	Targeted Intervention
USS	Ultrasound Scan

1. PURPOSE

- 1.1 This report had been prepared to provide the Committee with details of the key issues considered by the Children & Families Care Group Quality and Safety Committee at its meeting on 13th April 2023.
- 1.2 Key highlights from the meeting are reported in section 2.
- 1.3 The Committee is requested to **NOTE** the report.

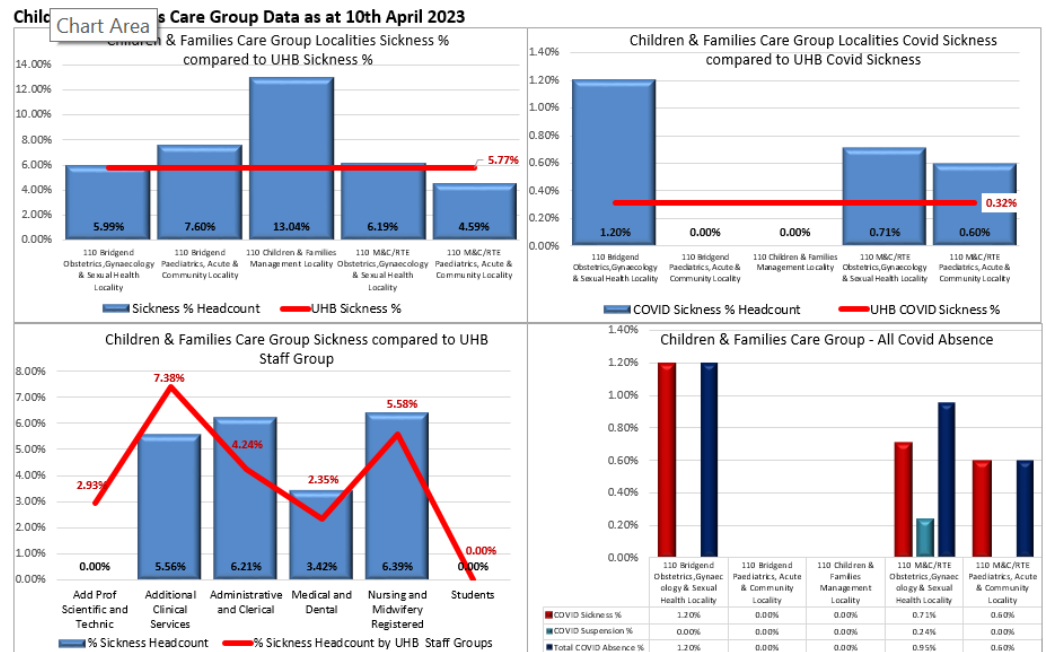
2. HIGHLIGHT REPORT

ALERT / ESCALATE	<p>Delivery Unit (DU) & Maternity & Neonatal Network planned visit to maternity services at Prince Charles Hospital on 5th June 2023 as part of Targeted Intervention De-Escalation Framework. Meetings with the DU underway, the Care Group are aligning evidence for submission to the DU in advance.</p> <p>Maternity and Neonatal Improvement Programme transferred to Health Board on 31.3.23. Oversight, progress and assurance provided as per the Maternity and Neonatal Escalation Framework (V7 April 2023 – Appendix A).</p> <p>Integrated Performance, Assessment & Assurance Framework (IPAAF) Challenge session on 19th April 2023 with Senior Responsible Officer (SRO). Service self-assessment and SRO assessment demonstrates Neonatal services are firmly in RESULTS with evidence of emerging maturity within Quality of Family Experience (QFE).</p> <p>School Entry Hearing Scheme (SEHS): the service has not received an agreed date from colleagues in Audiology. They have advised that they are unable to accept any additional activity without agreed funding. In terms of over 52 week waits for diagnostics, there could be potential harm for children in this cohort. Discussed within Operational Management Board (OMB) to advise on next steps and transfer to Diagnostics and Therapies Care Group.</p>
ADVISE	<p>The C&F Care Group are working with Diagnostics Colleagues who are addressing some sonography staffing challenges. The current shortages could have a significant impact on C&F obstetric and gynaecology services. Challenges with Ultrasound Scan (USS) provision within maternity are being experienced</p>

	<p>across Wales. Discussed at Heads of Midwifery Advisory Group 20th April 2023.</p> <p>Infection control colleagues identified an issue with an obstetric theatre trolley and the "soft" padding is being replaced.</p> <p>Unannounced baby abduction drill held at Prince Charles Maternity Unit on 2.3.23.</p> <p>Saturday Development Healthy Child Wales Programme (HCWP) Assessment Clinics: Introduction of a Saturday 'pop up' clinic to address outstanding continence assessments for Children and Young People (CYP) over 5yrs has been completed – evaluation in progress.</p> <p>Women's Hub at Royal Glamorgan Hospital (RGH) - Proposed opening date 2nd May 2023.</p> <p>SBAR escalated within Care Group – Health Care Support Workers (HCSW's) without Breaks in Continuing Health Care (CHC) packages. Discussions being held with Workforce.</p>
ASSURE	<p>Staffing Issues continue across Specialist Community Public Health Nursing (SCPHN) services, Neonates at Princess of Wales (POW) and acute Paediatrics at Prince Charles Hospital (PCH). Recruitment underway. A review of SCPHN practitioners working practices is underway across the Health Board.</p> <p>Repeat Maternity Culture Survey planned for May 2023, ambition for further surveys to become 'one perinatal' survey later in the year.</p> <p>Annual Patient Reported Experience Measures for Maternity (PREM) 2022 completed. PREM data used to inform continuous improvement through triangulation with clinical outcomes.</p> <p>Personal Development Review (PDR) compliance @50% - work progressing with managers to provide support in uploading reviews to the Electronic Staff Record (ESR).</p> <p>Additional safeguarding training in place, Safeguarding lead nurse attending C&F QSPE meetings to provide regular updates.</p>



INFORM



Children's Ward at PCH has recruited their first paediatric nurse for neurodiversity.

Royal College of Midwives (RCM) UK and Her Royal Highness The Princess Royal visited maternity and neonatal

2 midwives are finalists in national Royal College of Midwives (RCM) Awards on 19th May in London

3 midwives are finalists at Royal College of Nursing (RCN) Nurse of the Year Awards Wales in June.

CTMUHB Midwife appointed lead for PeriPrem Cymru (Perinatal Optimisation).

Quality improvement project in school nursing for the development of E-consent to support the school immunisation programme

All areas reviewing AMaT dashboard to ensure audits and areas are aligned to the Care Group.

International Day of the Midwife (IDM) on 5.5.23 and International Day of the Nurse (IDN) on 12.5.23 celebrations



	St John's immunisation incident – investigation and all actions complete.
APPENDICES	YES - (Please Include Appendix Title in Box Below)Appendix A – Maternity and Neonatal Assurance & Escalation Framework Version 7.0 April 2023.