



AGENDA ITEM

6.5a

QUALITY & SAFETY COMMITTEE

**HIGHLIGHT REPORT FROM THE PLANNED CARE QUALITY, SAFETY,
RISK & EXPERIENCE (QSRE) MEETING**

DATE OF MEETING

24th May 2023

PUBLIC OR PRIVATE REPORT

Public

**IF PRIVATE PLEASE
INDICATE REASON**

Not Applicable - Public Report

PREPARED BY

Sharon O'Brien, Planned Care Nurse
Director

PRESENTED BY

Sharon O'Brien, Planned Care Nurse
Director

**EXECUTIVE SPONSOR
APPROVED**

Greg Dix, Executive Nurse Director

REPORT PURPOSE

Noting

ACRONYMS

FUNB

Follow Up Outpatients Not Booked

1. PURPOSE

- 1.1 This report had been prepared to provide the Committee with details of the key issues considered by the Planned Care Quality, Safety, Risk & Experience Group at its meeting on 18th April 2023.
- 1.2 Key highlights from the meeting are reported in section 2.
- 1.3 The Committee is requested to **NOTE** the report.

2. HIGHLIGHT REPORT

ALERT / ESCALATE	Duty of Candor process will require increased reporting for cohort of FUNB Ophthalmology patients.
ADVISE	<ul style="list-style-type: none"> • Director of Nursing and Director of Operations for Planned Care in post from 3rd April 2023. • Royal Glamorgan Hospital (RGH) elective Orthopaedic model now delivering care for 24 patients (from 15 beds) to reduce waiting lists. Workforce review required to support increased beds. • RGH Surgical Assessment Unit (SAU) still not in operation due to surge / bed pressures • PACU at RGH is operational and has increased its bed base • Prince Charles Hospital (PCH) Elective capacity review required to increase planned care bed base. • PCH Pre Assessment-implementation of a 1 STOP clinic 6th March 2023. This will improve patient experience and time to surgery <p>Single Cancer Pathway – Highlight Report</p> <p>Weekly performance meetings have been reinstated for all Tumour sites and support services. A template has been developed to ensure that there is standardised reporting. This enables the Cancer Business Unit (CBU) to develop a weekly highlight report.</p> <ul style="list-style-type: none"> • 4 Planned Care risks on the corporate risk register scoring 20: <ul style="list-style-type: none"> ○ 5214 Critical Care Medical Cover in Princess of Wales (POW) – Intensive Treatment Unit (ITU) resilience model for Health Board in development and being managed by Unscheduled Care (where ITU is moving to) ○ 4491 Demand for Planned Care services exceeds capacity – theatre insourcing has started in PCH & RGH to increase capacity ○ 4071 Failure to meet Cancer targets – some improvements noted but some service improvements linked to diagnostic capacity ○ 4103 Sustainability of a Safe and effective Ophthalmology service - Ophthalmology Harm review funding agreed for next 12 months and



	<p>Ophthalmology outsourcing until end March 2023 to clear 104 week waits has commenced.</p>
ASSURE	<ul style="list-style-type: none">• Ongoing work to validate and update complete Planned Care Risk Register in progress as part of Governance re-structure• Theatre Improvement programmes continue across all 3 acute sites to support standardised processes and workforce across CTM• Clinical Service Group monthly Operational Assurance and Business Meetings commenced.• Clinical Service Group weekly performance meetings within Planned Care have commenced.• Consistent weekly process commenced to provide assurance re DoC sign off by Care Group Directors• PoW Weekly harm review panels taking place for Ophthalmology FUNB cohort of patients. Additional sub-speciality harm review panels are running on an ad-hoc basis with specialist clinician input for glaucoma/diabetic retinopathy patients.• Monthly Ward Assurance audit reports via AMaT fully embedded and presented at Planned Care QSR&E Committee (Appendix 1)
INFORM	<ul style="list-style-type: none">• Oesophageal High resolution Manometry / pH monitoring Service commencing in CTM HB. This is the gold standard for diagnosis and treatment of patients with reflux and other oesophageal common benign conditions. Training for nursing workforce on the Manometry investigation started mid April 2023• Hot gallbladder list service will commence on 15 May 2023.



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Cwm Taf Morgannwg
University Health Board

APPENDICES

Choose an item.