



Reporting Committee	Quality Patient Safety Committee
Chaired by	Emrys Elias
Lead Executive Director	Director of Nursing & Quality
Date of Meeting	19 January 2021

Summary of key matters considered by the Committee and any related decisions made

1. Patient Story/video

The Committee received a patient video regarding a young amputee who had received paediatric blades and the positive impact it had on their life.

2. Renal Network

The Renal network had received confirmation from the Chief Nursing Officer that dialysis nurses were classed as highly skilled, specialist nurses and therefore should not be redeployed during the COVID pandemic to ensure the continuation of a safe service to patients. It was also noted that a local Renal Charity PPF, had been nominated for an award for "Providing Calm, Accurate and Consistent Messaging about COVID-19 to Kidney Dialysis Patients in Wales".

3. Commissioning Team updates

Reports from each of the Commissioning teams were received and taken by exception. Members noted the information presented in the reports and a summary of the services in escalation is attached to this report. The key points for each service are summarised below:

- **Cancer and Blood**

Members were informed that thoracic surgery provision for lung cancer patients in mid and south west was an ongoing concern with differential waiting lists between south Wales' providers compared to NHS England providers. As a result weekly meetings involving thoracic surgeons and service managers from both SBUHB and CVUHB had been put in place to review the patient tracker with the group including the ability to cross refer patients between the two centres, depending on capacity and the urgency of treatment.

- **Cardiac**

Members received an updated position regarding cardiac surgery services. It was noted that the plans described in previous reports for the outsourcing of cardiac surgery to Royal Stoke University Hospital had been put on hold due to the significant increase in COVID-19 cases and Tier four lockdown restrictions implemented by Welsh Government. Discussions would recommence subject to

an improvement in the COVID -19 situation and risk assurance being received from both C&VUHB and Royal Stoke University Hospital.

- **Mental Health & Vulnerable Groups**

The Committee received an update on the progress made by SBUHB in respect of the Mother & Baby Unit at Tonna Hospital which was on track to open in April 2021 as planned. Discussions were also ongoing with NHS England regarding another facility in the Chester / Wirral area for North & Mid Wales residents and noted the pathway for Powys patient's pathway would be to either Tonna Hospital or into the north Wales facility.

An update was received regarding the ongoing issues with the high cost complex mental health patient previously reported. It was hoped that transfer to the WEMHS service would take place in February.

Members were updated on the ongoing work and involvement of NCCU Quality Assurance Improvement Service (QAIS) re Tier 4 CAMHS Services.

- **Neurosciences**

Members noted the de-escalation of the Specialised Neurorehabilitation service at Neath Port Talbot Hospital (NPTH), Swansea Bay UHB.

- **Women & Children's**

Members were made aware of service risks associated with Paediatric Surgery. It was noted the Board of CHCs had written to WHSSC expressing concern over the length of the waiting list. Assurance was received that CVUHB waiting list position was improving but there were still some patients waiting >52 weeks and the WHSS Team continued to work closely with CVUHB to support them.

It was reported KP reported that WHSSC was embarking on a key strategic priority in the Integrated Commissioning Plan 2021/22 to develop an All Wales Paediatric Strategy including the Children's Hospital for Wales.

It was noted that the interim 24-hour Neonatal Transport service for south and mid Wales was now in place and would continue to run until the work to finalise the Lead Provider Service Model was completed.

4. Significant COVID-19 related issues not covered in Commissioning Team updates

It was reported that University Hospitals Birmingham NHS Foundation Trust had suspended all elective capacity until further notice as a result of the COVID-19 pandemic and that the WHSS Team was monitoring the situation for any impact on WHSSC commissioned services.

5. Other Reports received

Members received reports on the following:

- **WHSSC Action Plan arising from HIW & WAO Review of Quality Governance at CTMUHB**
- **CQC/HIW Summary Update**
- **WHSSC Policy Group Report**
- **Concerns and SUI Report**
- **Risk Management Update**

Risk management workshop 28 January, feedback to next meeting

Key risks and issues/matters of concern and any mitigating actions

Summary of services in Escalation (Appendix 1 attached)

Matters requiring Committee level consideration and/or approval




Identification of Lead Provider for 24hr Neonatal Transport Service

Matters referred to other Committees



Complex mental Health Case update to In-Committee Joint Committee


Date of next scheduled meeting:	23 March 2021
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Summary of Services in Escalation



Date of Escalation	Service	Provider	Level of Escalation	Reason for Escalation	Current Position	Movement from last month
April 2015 Escalated to Stage 3 December 2018 October 2020	Cardiac Surgery	CVUHB	3	<ul style="list-style-type: none"> Failure to deliver and maintain the Referral to Treatment times targets 	<p>Emergency and elective work being undertaken where possible for the south Wales region.</p> <p>Formal performance meetings halted due to COVID however a monthly meeting with C&VUHB has been confirmed for the 20th January 2021</p>	
April 2015 October 7, 2020 2020	Cardiac Surgery	SBUHB	2	<ul style="list-style-type: none"> Failure to deliver the Referral to Treatment times targets 	<p>Emergency surgery and elective been undertaken.</p> <p>Current formal performance meetings temporarily halted due to Covid 19 but regular monthly meeting planned to restart in January. Dates for meetings are in the process of being finalised with the operational team.</p>	
March 2018	Sarcoma (South Wales)	SBUHB	2	<ul style="list-style-type: none"> Risks to service quality and sustainability 	<p>Priority work being undertaken:</p> <ol style="list-style-type: none"> Biopsy Proven Sarcoma Diagnostic biopsies for high 	


Summary of Services in Escalation



					risk lesions. 3. Lipomata with atypical features on US/MRI that have been discussed at MDT	
February 2018 October 2020	Plastic Surgery (South Wales)	SBUHB	2	<ul style="list-style-type: none"> Failure to achieve maximum waiting times target 	Emergency surgery only being undertaken within the HB. No further update on plan for waiting times Current monitoring against RTT temporarily halted due to Covid 19	
November 2017	All Wales Lymphoma Panel	CVUHB & SBUHB	2	<ul style="list-style-type: none"> Failure to achieve quality indicators (in particular, turnaround times) 	No provider update on service being delivered during Covid.	


	North Wales Adolescent Service (NWAS)	BCUHB	2	<ul style="list-style-type: none"> • Medical workforce and shortages and operational capacity • Lack of access to other Health Board provision including Paediatrics and Adult Mental Health. Number of Out-of-Area admissions 	WHSSC met with LHB in October to discuss issues relating to gap analysis and new service specification. Sustainability of current interim model at risk due to gaps in community consultant workforce. Possible network arrangements with English providers to be explored further and recruitment to inpatient Consultant post to be revisited. In addition relocation of the service onto a main hospital site has also been raised with LHB to consider as strategic issue.	
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March 2018	Ty Lliard	CTMUHB	3	<ul style="list-style-type: none"> • Unexpected Patient death and frequent SUIs revealed patient safety concerns due to environmental shortfalls and poor governance • SUI 11th September 2020 	<p>Medical Emergency Response Team implemented Nov 20. Escalation meetings held 12th Nov, Dec 8th</p> <p>QAIS working with unit as part of review. Workshop to discuss gap analysis and model re Service Specification to be held 20th January.</p> <p>SBAR received from Health Board to recommence the use of Seren Ward. Approved by CDGB on the 18th Dec. Health Board informed. Draft investigation report received 8/12/20</p>	
19 February 2016	Neurosurgery	C&VUHB	2	<ul style="list-style-type: none"> • Failure to maintain <36 week Referral to Treatment target 	<p>Emergency and limited urgent elective (tumour) work being undertaken. A number of patients will be waiting in excess of 52 weeks for surgery at the end of June.</p> <p>Current monitoring against RTT temporarily halted due to Covid 19</p>	

27 Nov 2019	ALAC/AAC	CVUHB	2	<ul style="list-style-type: none"> Increase in waiting times, failure to deliver Referral to Treatment target within 26 weeks and failure to provide timely waiting list and activity reports. 	The phase 1 AAC Review report was presented to the December Management Group. There were a number of follow up questions raised, which will be discussed at the January meeting. A Performance Assurance meeting WAS to be held in January 2021, where de-escalation from Stage 2 of the escalation process will be reviewed	
June 2017	Paediatric Surgery	CVUHB	2	<ul style="list-style-type: none"> Failure to maintain <36 weeks Referral to Treatment times 	Only emergency/ life threatening / urgent surgery is taking place, so the number of patients waiting over 36 weeks is increasing – 200 reported at the end of July. Virtual clinical reviews of patients are being undertaken. Current monitoring against RTT temporarily halted due to Covid 19	

				<ul style="list-style-type: none">Inadequate level of staffing to support the service	No further update on PICU during Covid.	
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September 2019	Cochlear Implant Service	South Wales	4	<ul style="list-style-type: none"> Quality and Patient Safety concerns from C&V Cochlear Implant team, from the patients who were immediately transferred to the service in Cardiff following the loss of audiology support from the Bridgend service. 	<ul style="list-style-type: none"> C&VUHB were able to treat all patients who required both urgent and routine surgery within 26 weeks by the end of March. Transfer of services to C&V going ahead awaiting feedback from CHC 	
February 2020	TAVI	SBUHB	3	<ul style="list-style-type: none"> Quality and Patient Safety concerns due to the lack of assurance provided to the WHSS team regarding the actions taken by the HB to address 4 Serious Incidents relating to vascular complications. 	<ul style="list-style-type: none"> Action plan in place. Following approval at CDG planned access via subclavian route recommenced. <p>Escalation meeting Jan 12th 21</p>	

July 2020	Thoracic Surgery	SBUHB	3	<ul style="list-style-type: none"> Failure to maintain cancer targets and undertake elective surgery cases 	<ul style="list-style-type: none"> Concerns raised around the monitoring of Thoracic patients during Covid period and lack of surgical activity 	
September 2020	FACTS	CTMUHB	3	<ul style="list-style-type: none"> Workforce issue 	<ul style="list-style-type: none"> 2 CQV's held in Dec. Critical appointment of Clinical Lead (Consultant Psychiatrist) on locum basis. Provider has submitted workforce overview (budget and actual) for review. Recruitment of Senior Psychologist (8c) is underway. Interim solution to address Psychology supervision in place. Provider preparing a performance improvement plan for next meeting on 25th January. 	