



AGENDA ITEM

3.2.1

PEOPLE & CULTURE COMMITTEE

WELSH LANGUAGE STANDARDS ANNUAL REPORT 2021-22

Date of meeting

10/08/2022

FOI Status

Open/Public

If closed please indicate reason

Not Applicable - Public Report

Prepared by

Ben Screen, Welsh Language Services Manager

Presented by

Ben Screen, Welsh Language Services Manager

Approving Executive Sponsor

Executive Director for People

Report purpose

FOR APPROVAL

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)

Committee/Group/Individuals

Date

Outcome

Executive Leadership Group

8/08/2022

ENDORSED FOR APPROVAL

ACRONYMS

None

1. SITUATION/BACKGROUND

- 1.1 Each financial year the Health Board is required to publish an annual report on the Welsh Language, under the Welsh Language Standards. The report covers various reporting responsibilities detailed under the individual standards.
- 1.2 The deadline for publication of the report is the sixth month after the end of the financial year to which it relates, therefore by 31 October 2022 in this case.

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 2.1 The Executive Leadership Group met on the 8 August 2022 and endorsed for approval by the People and Culture Committee on the 10 August 2022, noting the above timescale to publish the report.
- 2.2 A key development noted in the report is the establishment of a Welsh Language Steering Group. Following an internal audit recommendation in December 2021 and in order to improve CTMUHB's statutory bilingual provision, it was agreed that a Welsh Language Steering Group be established. It is to be chaired by the Executive Director for People and attended by senior leaders across the organisation.
- 2.3 The Steering Group will support the Health Board to deliver its responsibilities, in accordance with the Welsh Language Standards, in order to improve service user experience through the provision of bilingual care. These responsibilities will be managed and monitored through the Group's cycle of business agenda, by determining the strategic priorities and leading on the development and implementation programme, to meet the requirements.
- 2.4 The Welsh Language Steering Group will facilitate the Forward Plan within the WL Standards Report to be endorsed, by ensuring high-level ownership of the Welsh language agenda and ensuring that a lack of progress with action plans is escalated appropriately.
- 2.5 The revision of the UHB's Operating Model has delayed the establishment of the Steering Group, however its establishment is currently being monitored as an agreed management action following the above mentioned audit.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 3.1 Failure to approve the report in time could lead to the Health Board failing to meet its reporting obligations under the Welsh Language Standards. The various consequences of failing to publish the report are set out in the Welsh Language Commissioner's Imposition Policy.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	There are no specific quality and safety implications related to the activity outlined in this report.
Related Health and Care standard(s)	Individual Care If more than one Healthcare Standard applies please list below:
Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.	Yes The document is a descriptive report relating to actions completed or proposed in other plans. EIAs are/will be completed as appropriate in the specific cases.
Legal implications / impact	Yes (Include further detail below) The report needs to be published by October 31 2022 to comply with the Welsh Language Standards.
Resource (Capital/Revenue £/Workforce) implications / Impact	There is no direct impact on resources as a result of the activity outlined in this report.
Link to Strategic Goals	Improving Care

5. RECOMMENDATION

- 5.1 The Committee is asked to **APPROVE** the Welsh Language Standards Annual Report.