




ACTION PLAN FOR IMPROVEMENT

Reference (Claim / Incident / Complaint)	Audit Outcomes for Mental Health Act Committee
Directorate	Mental Health Services
Lead Officer for Action Plan (name & title)	Phil Lewis, Head of Mental Health Nursing
Date action plan commenced	20.04.21
Synopsis of Concern	Following an audit of section 136 assessments and of particular interest those patients who are under secondary care mental health services, recommendations were made to improve crisis contingency planning for those on receipt of secondary care services.

Recommendation	Risk rating	Action needed	Progress & Evidence	Monitoring Arrangements (State HB group where progress is reported)	By who	Deadline date for completion (Use traffic light system to indicate status) & insert date of completion
The section 136 audit and its conclusions were to be shared at the pan mental health Analysis, Improvements and Learning Lessons Group and cascaded through the CSG Quality Safety and Patient Experience Groups		Head of Nursing to agenda and present audit at the meeting. HoN and Lead Nurses to take recommendations to CSG QSPE meetings	Minutes and notes of meetings Presented at Pan Mental Health AILLG on 12/03/2021 Presented at M&C QSPE Group 24/03/2021 Presented at Bridgend QSPE Group 27/05/2021 Presented at RTE QSPE Group 21/04/2021	Mental Health Act Monitoring Committee	Head of Nursing and lead nurses for mental health	30/04/2021
An audit process will be utilised to review and assure good quality crisis contingency plans across mental health services		Audit tool to be developed Audit to be registered by mental health audit committee	Copy of up-dated audit  Relapse Signatures and Crisis Contingency	CTP Monitoring Group	CTP Lead	31/05/2021

Review undertaken

		Audit will be undertaken 6 monthly with feedback through the CTP monitoring committee as well as the pan mental health AILLG	<p>Registration of audit</p>  <p>Crisis Contingency Plan Audit Registrar</p> <p>Completed audit details and presentation</p>			
A clear understanding of what good co-produced crisis contingency planning should be is shared across teams		<p>A template crisis contingency plan to be designed</p> <p>This template will be added to the training package for CTP</p>	<p>Copy of Template</p>  <p>Relapse Signatures and Crisis Contingency</p>	CTP Monitoring Group	CTP Lead	31/05/2021
The presentation of a person in receipt of secondary care in out of hours crisis should be reported and monitored across the three CSG's to provide evidence of improving crisis contingency planning		<p>A mechanism to provide this data to be agreed</p> <p>A benchmark across the three CSG's to be agreed</p> <p>A review process of incidents and subsequent learning will be agreed</p>	<p>Suite of documents to support the process of identification and review of secondary care patients presenting in out of hours crisis to be developed</p>	Pan Mental Health AILLG	Head of Nursing and Lead Nurses for Mental Health	31/07/2021

Status of action:

GREEN	Complete
AMBER	In progress
RED	Missed deadline for completion - escalate

Review undertaken