



AGENDA ITEM

3.2.2

DIGITAL & DATA COMMITTEE

INTERNAL AUDIT – SERVICE MANAGEMENT – FOLLOW UP

Date of meeting	23/03/2022	
FOI Status	Open/Public	
If closed please indicate reason	Not Applicable - Public Report	
Prepared by	Andrew Nelson, Chief Information Officer	
Presented by	Andrew Nelson, Chief Information Officer	
Approving Executive Sponsor	Stuart Morris, Director of Digital	
Report purpose	FOR NOTING	
Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)		
Committee/Group/Individuals	Date	Outcome
Digital Delivery Board	10/02/2022	Noted
ACRONYMS		
CTMUHB	Cwm Taf Morgannwg University Health Board	

1. SITUATION/BACKGROUND

- 1.1 The purpose of this report is to inform the Digital & Data Committee of the progress against the Internal Audit into Service Management.
- 1.2 An initial Internal Audit was completed in March 2021 and resulted in a Limited Assurance.
- 1.3 This follow up report completed in March 2022 has been categorised as Reasonable Assurance.



2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING

- 2.1 Of the 12 observations identified 8 are closed.
- 2.2 All High priority observations have been closed.
- 2.3 The remaining actions will be closed by September 2022.
- 2.4 A new Head of Service Management has been appointed and due to start in the Spring of 2022.
- 2.5 The follow up report is appended as 3.2.2b.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 3.1 There are no key risks for escalation to the Board.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	There are no specific quality and safety implications related to the activity outlined in this report.
Related Health and Care standard(s)	Effective Care
Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.	No (Include further detail below) EIA will be considered as part of any new or changed processes
Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.
Resource (Capital/Revenue £/Workforce) implications / Impact	Yes (Include further detail below) Appointment: New Head of Service Management
Link to Strategic Goals	Improving Care

5. RECOMMENDATION

- 5.1 The Committee are requested to **NOTE** the contents of the report and ongoing management actions.