

## ALL WALES INDEPENDENT MEMBER DIGITAL NETWORK HIGHLIGHT REPORT

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| <b>Name of Meeting</b> | All-Wales Independent Member Digital Network |
| <b>Date of Meeting</b> | 26 January 2022                              |

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| <b>Prepared By</b>        | Chris Darling, DHCW Board Secretary                   |
| <b>Network Chair</b>      | David Selway, DHCW Independent Member (Interim Chair) |
| <b>Network Vice Chair</b> | TBC   |

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| <b>Purpose of the Report</b>   | For Noting |
| <b>Recommendation</b>  |            |
| <p>The Highlight Report provides an overview of the key discussion points and decisions made at the inaugural IM Digital Network. Partner NHS Wales Bodies are being asked to:</p> <p><b>NOTE</b> the discussion points and decisions made at the inaugural IM Digital Network</p> |            |

| Acronyms |                                    |     |                    |
|----------|------------------------------------|-----|--------------------|
| DHCW     | Digital Health and Care Wales      | IM  | Independent Member |
| SHA      | Special Health Authority           | RAG | Red, Amber, Green  |
| CDPS     | Centre for Digital Public Services |     |                    |

## 1 SITUATION/BACKGROUND

- 1.1 Digital Health and Care Wales (DHCW) was established on 1 April 2021 as a Special Health Authority to provide the national technology and data services needed by Health and Care Professionals and the people of Wales, in addition to taking forward the next generation of digital and data services needed to transform health and care in Wales.
- 1.2 DHCW and partner NHS Wales Bodies are keen to strengthen links with Independent Members from all Health Boards, Special Health Authorities and Trusts across NHS Wales to enhance the Digital agenda and improve services for patients and service users across the system.
- 1.3 An All-Wales Digital Independent Member Network was established, with its first meeting taking place on the 26 January 2022.

## 2 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

### Members Expectations from the Network

- 2.1 The Network spent considerable time exploring Network Members expectations from establishing an All-Wales IM Digital Network. The key areas discussed included:
  - To ensure strategic alignment of digital priorities across the health and care system.
  - Digital strategy alignment across the health, social care, and integration agenda.
  - Share good practice, including Audit Reports and recommendations which may be relevant to the wider system.
  - Collaborate and consider funding issues for digital in health and care sharing learned experience.
  - Share perspectives and engage in open and honest discussion on priorities for digital transformation.
  - Ensure the benefits of digital are patient and user focused.
  - Focus on learning and training needs of the health and care workforce in relation to digital.
  - Build on the progress made (during the Covid-19 pandemic) towards a more digitally enabled approach in health and care.
  - Improve the flow of information across NHS Wales Bodies regarding digital transformation.

- Raise the profile and understanding of information being a resource and asset to NHS Wales.
- Ensure a forum to discuss in more detail digital items discussed at other Peer Group Networks e.g., the Vice Chairs' Network.

## Independent Member Digital Network Terms of Reference

- 2.2 The Network considered the draft terms of reference and agreed the following as objectives for the Network:
- To influence digital strategy in NHS Wales;
  - Ensure a focus on how digital can improve citizen and patient care and services;
  - Improve communications and understanding between and across NHS Wales organisations;
  - Share best practice and learning;
  - Share thematic and cultural challenges and opportunities;
  - Share matters of strategic importance;
  - Create networking and personal development opportunities;
  - Discuss the highest risks relating to digital in health and care in Wales;
  - Better understand how each Health Body is affected by the priorities and decisions made at a national level.
- 2.3 The Terms of Reference will be updated to incorporate feedback from the meeting and go to the next meeting for approval.
- 2.4 It was agreed the Chair and Vice Chair of the Network would be a mix of a Health Board and National NHS Wales Organisation representative. Nominations for Chair and Vice Chair is taking place to conclude ahead of the next Network meeting. Agenda planning will involve input from both the Chair and Vice Chair.
- 2.5 It was agreed the Network would meet on a quarterly basis with the membership and quoracy also agreed. The Terms of Reference will be presented to the next meeting for formal approval by the Network.

## Independent Member Engagement Links to DHCW – IM Buddying

- 2.6 To enhance links across NHS Wales, DHCW proposed allocating a dedicated DHCW IM to each Health Board, Trust and Special Health Authority, as a direct link to engage with the Health Board, Trust and Special Health Authority Independent Member with a lead for digital.
- 2.7 The distinction between the DHCW IM link/buddy to each NHS Wales body and the IM Digital Network was discussed. With the DHCW IM link/buddy providing a direct channel for each Health Board, Trust and Special Health Authority IM to directly liaise with their DHCW IM link

on any digital issues or opportunities facing their organisation. More information on formalising the DHCW IM Buddies and allocation to each Health Board, Trust and Special Health Authority to take place outside the IM Digital Network.

## Digital Priorities National Overview

2.8 Helen Thomas, Chief Executive of DHCW joined the meeting to provide a detailed presentation on the digital national priorities, including DHCW's current strategic objectives:

- BIG DATA ANALYSIS for better outcomes and Value Based Care
- EXPANDING THE CONTENT, AVAILABILITY & FUNCTIONALITY of the digital health and care record to improve treatment quality
- DELIVERING HIGH QUALITY DIGITAL SERVICES to support efficiencies and improvements in the care process
- MOBILISING DIGITAL TRANSFORMATION, supporting joined up consistent care

## DHCW Digital Programme Overview Dashboard

2.9 The DHCW Digital Programme Overview Dashboard was presented providing an overview of the progress of national digital projects where DHCW have a significant role, such as managing the project or Programme overall, or certain stages such as the procurement of a new system. The Governance of these projects is undertaken by external Programme Boards with a Senior Responsible Officer usually from an NHS Wales provider organisation. The Programme Boards set the RAG scores presented in the dashboard.

## The Centre for Digital Public Services (CDPS) – User Centre Design Masterclass Training

2.10 The Centre for Digital Public Services presented an overview of their Board level User Centred Design training. The group discussed and noted the opportunity to identify a 2-hour slot for NHS Body Boards to provide training on better health outcomes through user centred design. A discussion with the All-Wales Board Secretaries Network would take this opportunity forward.

## 3 KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

3.1 Not all NHS Wales Bodies have an Independent Member with a lead for Digital, however, any nominated Independent Member can attend the IM Digital Network to ensure each body is represented.

## 4 RECOMMENDATION

### 4.1 Partners are asked to:

**NOTE** the discussion points of the first All-Wales Independent Member Digital Network.

**NOTE** the work to confirm Chair and Vice Chair of the Network.

**REQUEST** NHS Bodies consider any future relevant agenda item topics and feed these to their IM representative on the Network.

## 5 IMPACT ASSESSMENT

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| <b>STRATEGIC OBJECTIVE</b> | Delivering High Quality Digital Services |
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| <b>CORPORATE RISK</b> (ref if appropriate) | N/A |
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| <b>WELL-BEING OF FUTURE GENERATIONS ACT</b>           | Choose an item. |
| If more than one standard applies, please list below: |                 |

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| <b>DHCW QUALITY STANDARDS</b>                         | N/A |
| If more than one standard applies, please list below: |     |

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|---|---|
| <b>HEALTH CARE STANDARD</b>                           | Governance, leadership and accountability |
| If more than one standard applies, please list below: |   |

|   |                         |
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| <b>EQUALITY IMPACT ASSESSMENT STATEMENT</b> | Date of submission: N/A |
| No, (detail included below as to reasoning) | Outcome: N/A            |
| Statement: N/A                              |                         |

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| <b>APPROVAL/SCRUTINY ROUTE:</b>   |              |                |
| Person/Committee/Group who have received or considered this paper prior to this meeting |              |                |
| <b>COMMITTEE OR GROUP</b>   | <b>DATE</b>  | <b>OUTCOME</b> |
| IM Digital Network Interim Chair  | January 2022 | Approved       |
|   |              |                |
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| <b>IMPACT ASSESSMENT</b> |
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| <p><b>QUALITY AND SAFETY</b><br/>IMPLICATIONS/IMPACT</p> | <p>No, there are no specific quality and safety implications related to the activity outlined in this report.</p> |
| <p><b>LEGAL</b><br/>IMPLICATIONS/IMPACT</p>              | <p>No, there are no specific legal implications related to the activity outlined in this report.</p>              |
| <p><b>FINANCIAL</b><br/>IMPLICATION/IMPACT</p>           | <p>No, there are no specific financial implication related to the activity outlined in this report</p>            |
| <p><b>WORKFORCE</b><br/>IMPLICATION/IMPACT</p>           | <p>No, there is no direct impact on resources as a result of the activity outlined in this report.</p>            |
| <p><b>SOCIO ECONOMIC</b><br/>IMPLICATION/IMPACT</p>      | <p>No. there are no specific socio-economic implications related to the activity outlined in this report</p>      |