

We have representatives from every Health Board in Wales and have set up a newly reformed GMS working Group. These meetings are held bimonthly and are very successful. This is to keep communications open and transparent between PPV and Health Boards whilst also collaboratively working to review specifications and ensure standardised approach for PPV remote access samples.
Hold National and local counterfraud (CF) quarterly meetings to discuss the PPV work being carried out and any issues that we feel need to be raised. This establishes excellent working communications with our CF colleagues across Wales and avoids any duplication of work.
We are in the process of becoming an All Wales service. This will guarantee a more robust PPV team and ensure business continuity.
We have developed a video recorded guide to PPV to aid contractors and equip them with useful information in a simplified format/update FAQ documents.
To use technology to continue one-on-one training requirements from practices that request this as this was previously undertaken in person in the practice premises.
New 360 degree PPV questionnaire released to capture feedback from our contractors after a PPV visit has taken place and the file is closed.
All PPV audit reports are sent to the Director of Primary Care for information purposes and for feedback.
Began PPV training/Roadshow events to Practice Managers across Wales, utilising technology to host these events as opposed to 'in-person' presentations.
Currently verifying contractor Bonus claims and payments to NHS staff in Wales as required by Welsh Government.
We have re-established our quarterly meeting with ourselves, Primary Care, Counter Fraud and finance in our quarterly meetings. The idea behind this being that we can decide on appropriate actions from the appropriate division for all the practices in Amber and Red.
General Ophthalmic Services, we can now complete remote access PPV visits after a successful pilot. We continue to utilise trend analysis data to write out to patients to ensure they are receiving the services that have been claimed in their names.
PPV will begin a Pilot working on 2 New services checks for Pharmacy from April 2022. These are the Collaborative working Scheme and the Quality and Safety Scheme.

Cwm Taff Morgannwg University Health Board
GMS PPV Progress Report: April 2021 to March 2022

	0-4%	Low risk
	5-9%	Medium risk
	10%+	High risk

UHB Claim error % Ave (Routine/Extended)	4.76%
April 2021-March 2022 recovery amount	£11,487.89

UHB Claim error % Ave (REVISIT)	11.76%
April 2021-March 2022 recovery amount	£21,990.10

	Visit 1				Visit 2				Visit 3					
Practice code	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Claim error %	Recovery	Visit date	Visit type	Sample size	Claim errors	Claim error %	Recovery
Practice 1	Feb-14	Routine	0.00%	£0.00	Sep-17	Routine	1.18%	£290.99	Jun-21	Routine	270	19	7.04%	£1,022.11
Practice 2	May-17	Routine	4.35%	£485.96	Sep-18	Revisit	4.78%	£757.20	May-21	Routine	186	29	15.59%	£2,009.66
Practice 3	Oct-17	Routine	5.88%	£76.34	Oct-19	Revisit	10.70%	£372.66	Jun-21	Routine	301	32	10.63%	£1,629.17
Practice 4	Nov-13	Routine	1.32%	£102.17	Apr-18	Routine	2.81%	£207.90	Jul-21	Routine	178	0	0.00%	£0.00
Practice 5	Aug-18	Routine	5.65%	£943.77	Nov-19	REVISIT	20.74%	£5,283.60	Sep-21	Routine	242	7	2.89%	£202.68
Practice 6	Jul-18	Routine	13.71%	£1,807.76	Sep-19	REVISIT	11.06%	£8,048.44	Aug-21	Routine	306	10	3.27%	£239.83
Practice 7	Mar-18	Routine	4.31%	£205.58	Oct-19	REVISIT	52.63%	£646.03	Sep-21	Routine	149	1	0.67%	£10.03
Practice 8	Mar-18	Routine	1.82%	£297.92	Oct-19	REVISIT	2.83%	£180.88	Aug-21	Routine	322	16	4.97%	£1,204.39
Practice 9	Jun-18	Routine	5.23%	£660.87	Oct-19	REVISIT	29.03%	£792.81	Aug-21	Routine	119	0	0.00%	£0.00
Practice 10	Aug-14	Routine	2.98%	£263.74	Dec-17	Routine	0.00%	£0.00	Jul-21	Routine	153	7	4.58%	£247.31
Practice 11	Aug-18	Routine	2.44%	£298.87	Nov-19	REVISIT	9.52%	£352.36	Sep-21	Routine	182	34	18.68%	£2,124.12
Practice 12	Oct-18	Routine	1.45%	£202.50	Dec-19	REVISIT	0.00%	£0.00	Sep-21	Routine	318	27	8.49%	£515.24
Practice 13	May-15	Routine	0.00%	£0.00	Jul-19	Routine	3.52%	£156.00	Sep-21	Routine	167	2	1.20%	£40.03
Practice 14	Jul-18	Routine	1.22%	£39.20	Oct-19	REVISIT	5.86%	£720.23	Sep-21	Routine	413	10	2.42%	£442.27
Practice 15	Nov-18	Routine	6.64%	£165.47	Jan-20	REVISIT	22.22%	£172.21	Aug-21	Routine	224	6	2.68%	£62.65
Practice 16	Aug-18	Routine	5.93%	£558.95	Jan-20	REVISIT	4.72%	£3,072.42	Jul-21	Routine	829	24	2.90%	£564.71
Practice 17	Aug-16	REVISIT	17.84%	£14,883.46	Feb-19	Routine	0.00%	£0.00	Dec-21	Routine	178	0	0.00%	£0.00
Practice 18	Jan-15	Routine	2.35%	£380.45	Dec-18	Routine	1.04%	£112.91	Oct-21	Routine	271	6	2.21%	£348.78
Practice 19	Mar-15	Routine	7.77%	£1,469.81	Sep-18	Routine	2.12%	£4,764.22	Oct-21	Extended	331	10	3.02%	£393.34
Practice 20	Oct-17	Routine	5.31%	£601.67	Jan-19	REVISIT	9.49%	£4,442.62	Oct-21	Routine	185	14	7.57%	£387.79
Practice 21	Jan-19	Routine	6.00%	£1,109.76	Feb-21	REVISIT	4.00%	£2,078.80	Jan-22	Routine	509	6	1.18%	£43.78

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Practice 22	Mar-19	Routine	1.72%	£1,168.65	Mar-19	REVISIT	28.57%	£314.90	Aug-21	REVISIT	3380	731	21.63%	£7,245.38
Practice 23	Nov-19	Routine	1.20%	£584.75	Nov-19	REVISIT	17.44%	£287.03	Jul-21	REVISIT	2024	299	14.77%	£2,661.13
Practice 24	Jan-17	Routine	3.56%	£234.23	Oct-19	Routine	7.14%	£446.64	Dec-21	REVISIT	3916	667	17.03%	£5,559.95
Practice 25	Apr-16	Routine	1.89%	£138.00	Aug-19	Routine	11.35%	£960.31	Nov-21	REVISIT	2975	257	8.64%	£5,074.76
Practice 26	Dec-19	Routine	2.17%	£392.49	Dec-19	REVISIT	2.47%	£911.43	Dec-21	REVISIT	3273	61	1.86%	£947.38
Practice 27	Jan-20	REVISIT	22.22%	£172.21	Aug-21	Routine	2.68%	£62.65	Feb-22	REVISIT	756	50	6.61%	£501.50

	Health Board		
	2019/2020	2020/2021	2021/2022
Number of practices visited	31	18	27
Amount of claims sampled	17,583	7,189	22,157
Claim errors identified	1225	853	2325
Average claim error rate	10.73%	13.66%	6.32%
Recovery amount	£28,955.63	£25,938.12	£33,477.99

	All Wales		
	2019/2020	2020/2021	2021/2022
	234	187	218
	171,919	85,352	131,531
	21,550	9,954	17044
	12.53%	11.66%	12.96%
	£466,107.55	£232,012.10	£361,438.45

	Health Board - ROUTINE		
	2019/2020	2020/2021	2021/2022
Number of practices visited	15	13	21
Amount of claims sampled	5,851	2,640	5,833
Claim errors identified	317	159	259
Average claim error rate	5.93%	6.03%	4.75%
Recovery amount	£5,912.98	£7,210.07	£11,487.89

	All Wales - ROUTINE		
	2019/2020	2020/2021	2021/2022
	129	122	138
	62,694	27,804	42,869
	3,015	1,635	2586
	4.80%	5.88%	6.03%
	£85,165.13	£68,772.35	£75,523.00

	Health Board - REVISIT		
	2019/2020	2020/2021	2021/2022
Number of practices visited	16	5	6
Amount of claims sampled	11,732	4,549	16,324
Claim errors identified	908	694	2065
Average claim error rate	15.24%	33.50%	11.76%
Recovery amount	£23,042.65	£18,728.05	£21,990.10

	All Wales - REVISIT		
	2019/2020	2020/2021	2021/2022
	105	65	80
	109,225	57,548	88,662
	18,535	8,319	14458
	16.97%	14.46%	16.31%
	£380,942.42	£163,239.75	£285,915.45

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	Health Board		
	2019/2020	2020/2021	2021/2022
Number of practices visited	19	N/a	0
Amount of claims sampled	2,287	N/a	0
Claim errors identified	106	N/a	0
Average claim error rate	3.45%	N/a	0.00%
Recovery amount	£3,396.12	N/a	£0.00

	All Wales		
	2019/2020	2020/2021	2021/2022
Number of practices visited	185	N/a	4
Amount of claims sampled	21,803	N/a	412
Claim errors identified	1,084	N/a	47
Average claim error rate	4.97%	N/a	11.41%
Recovery amount	£40,408.95	N/a	£1,777.37

	Health Board - ROUTINE		
	2019/2020	2020/2021	2021/2022
Number of practices visited	16	N/a	0
Amount of claims sampled	1,648	N/a	0
Claim errors identified	30	N/a	0
Average claim error rate	1.82%	N/a	0.00%
Recovery amount	£1,264.67	N/a	£0.00

	All Wales - ROUTINE		
	2019/2020	2020/2021	2021/2022
Number of practices visited	155	N/a	4
Amount of claims sampled	16,236	N/a	412
Claim errors identified	485	N/a	47
Average claim error rate	2.99%	N/a	11.41%
Recovery amount	£18,037.07	N/a	£1,777.37

	Health Board - REVISIT		
	2019/2020	2020/2021	2021/2022
Number of practices visited	3	N/a	0
Amount of claims sampled	639	N/a	0
Claim errors identified	76	N/a	0
Average claim error rate	12.16%	N/a	0.00%
Recovery amount	£2,131.45	N/a	£0.00

	All Wales - REVISIT		
	2019/2020	2020/2021	2021/2022
Number of practices visited	30	N/a	0
Amount of claims sampled	5,567	N/a	0
Claim errors identified	599	N/a	0
Average claim error rate	10.76%	N/a	0.00%
Recovery amount	£22,371.88	N/a	£0.00