Rhondda and Taf Ely Integrated Locality Group

Risk Improvement Journey

Carole Tookey - Locality Nurse Director, RTE ILG

The journey so far....

September 2020

Over 50 high risks (overscoring). No visibility. Not updated since 2013! Not aligned to operating model.

Dec 20

Aligned to operating model. Monthly training sessions start.

May 21

Monthly submissions start. Cleansing and review of high-scoring risks.

October 2021

Entire risk register reviewed. Formatted and in-date. Increased CSG ownership. 14 high risks escalated to ORR.

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RTE ILG Organisational Risk Register monthly submission process

20th of each month
- By 20th of each month at latest, all risks 15 and over must be reviewed by each CSG. CSG Manager should inform Locality Head of Quality of any New, De-escalated and Closed risks since preceding month.

20th of each month
- On 20th of each month, (or soonest working day after) Locality Head of Quality will review the ILG risks 15 and over. Any queries will be shared with CSG triumvirates within 2 working days for them to address.

28th of each month
- The RTE ORR monthly submission will be placed on agenda at ILG Core Team meeting at month end. Locality Head of Quality will subsequently be informed of any risks which have not been approved.
- Any risks not approved by ILG Directors will be sent back to CSG triumvirate with feedback for further review.

2nd of each month
- Locality Head of Quality to send the approved RTE ORR monthly submission to the Assistant Director of Risk for presentation at Management Board.

Following Mx B
- Feedback from Board to be sent to Locality Head of Quality who will share with ILG Directors and CSG triumvirates

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In addition to this process, risks scoring 12 or over should be presented at the monthly CSG Performance Review for discussion, assurance and support.

The format for presenting risks to CSG Performance Review will be a 'lite' version of a risk register comprising: Risk title, Current Controls, Next Steps and Current scoring.

The process has now been updated to a bi-monthly submission and has been adopted by both other ILGs to standardise consistency of approach

RTE Risks for ORR October 2021

Newly added risk	
Risk already escalated to ORR	
Risk de-escalated or closed	

Monthly meetings with AD of Risk & Governance and HoQs to review pan-HB risks and work towards improved calibration of risks.

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Next steps…

- Continued upkeep
- Maintaining training offer and supporting TNA
- Implementation of Datix OFW 2022 (data migration, training, improved functionality and anticipated benefits in reporting and assurance)
- Strengthening CSG risk and governance structures
- Maturation towards strategic alignment of risk registers
- Shift towards proactive early identification of risks rather than reactive use of risk registers

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