

CTMuHB Targeted Intervention

Maturity Matrix

The table below shows how the maturity matrix five criteria levels can be used to assess each of the Targeted Intervention categories. In order to demonstrate improvement the UHB must clearly evidence progress moving up the maturity matrix. These definitions proposed will be tested within CTMuHB and with WG.

Criteria	Definition
1 Basic Level Principle accepted and commitment to action	Health Board is aware of the requirement but is unable to demonstrate meeting it and/or cannot evidence clear plans or approaches to meet the criteria.
2 Early Progress Early Progress in development	The Health Board recognises what is required for the criteria. The Health Board is able to evidence being able to meet <i>some</i> of the criteria but cannot evidence being able to meet all aspects in full. The Health Board plans to meet all the criteria in full
3 Results Initial achievements realised	The Health Board meets some of the criteria, inline with its agreed milestones, it has clear and credible plans to continually and sustainably improve service provision.
4 Maturity Results consistently achieved	The Health Board meets all the criteria to a high standard, can evidence many examples of good practice against the criteria which are routinely shared and adopted by others.
5 Exemplar Others learning from our consistent achievements	The Health Board's excels at all criteria, service provision and patient experience is excellent. The Health Board is leading the strategic agenda through the implementation of innovative practice that is shared with other Health Boards and beyond the organisation to others, enabling realisation of long term sustainability.