



AGENDA ITEM

2.2.10

CTM BOARD

HIGHLIGHT REPORT FROM THE STAKEHOLDER REFERENCE GROUP

DATE OF MEETING

26/11/2020

PUBLIC OR PRIVATE REPORT

Public

**IF PRIVATE PLEASE
INDICATE REASON**

Not Applicable - Public Report

PREPARED BY

Michelle Lloyd, Business Support Manager
– Planning & Partnerships

PRESENTED BY

Clare Williams, Executive Director of
Planning and Performance (Interim)

**EXECUTIVE SPONSOR
APPROVED**

Clare Williams, Executive Director of
Planning and Performance (Interim)

REPORT PURPOSE

For Noting

ACRONYMS

AQS

Annual Quality Statement

CTM

Cwm Taf Morgannwg

IMTP

Integrated Medium Term Plan

SRG

Stakeholder Reference Group

1. PURPOSE

- 1.1 This report had been prepared to provide the Board with details of the key issues considered by the Stakeholder Reference Group at its meeting on 14th October 2020.

- 1.2 Key highlights from the meeting are reported in section 2.
- 1.3 The Board is requested to **NOTE** the report.

2. HIGHLIGHT REPORT

ALERT / ESCALATE	There were no reports for alert or escalation.
ADVISE	<p>ANNUAL QUALITY STATEMENT 2019 – 2020</p> <p>Rebecca Thomas (RT), Senior Nurse Professional, Standards & Quality gave a presentation to the SRG on behalf of Louise Mann, Assistant Director, Quality & Safety on the Annual Quality Statement (AQS). RT informed the group that all NHS organisations are required to publish an AQS as part of the annual reporting process and that the AQS provides an opportunity for organisations to ‘tell the story’ of good practice and initiatives being taken forward, as well as confirming what ‘went well’ and what ‘not so well’ the group were informed that action is taken as a result.</p> <p>RESETTING CWM TAF MORGANNWG UHB</p> <p>Claire Nelson (CN), Assistant Director of Planning, Partnerships & Programme Management Office (PMO) provided a verbal update around ‘Resetting’ Cwm Taf Morgannwg University Health Board (CTMUHB). The group were informed that ‘resetting’ is a response to how the Health Board are trying to balance their response to Covid-19 whilst still delivering urgent care and essential services for the population of CTM and ensuring that we are still protecting the wellbeing and health of staff. CN explained to the group the Health Board were required to provide quarterly plans to Welsh Government and the focus for Q3/Q4 was on creating the necessary capacity to manage a potential increase in Covid-19 over the winter months whilst also trying to treat all the patients prioritised as urgent on the waiting lists. It was AGREED that the Q3/Q4 report including the ‘Essential Services’ appendix would be shared with the group once it had been submitted to Welsh Government.</p> <p>A concern around people not accessing treatment because they were concerned about Covid-19 was raised.</p>



	<p>INTEGRATED MEDIUM TERM PLAN 2020 - 2023</p> <p>CN provided a verbal update in relation to the Integrated Medium Term Plan (IMTP) and it was noted that the Health Board was developing an IMTP for the year ahead. CN AGREED to provide a further update to the Stakeholder Reference Group at the next meeting scheduled for 9 December 2020.</p>
ASSURE	There were no reports for assurance.
INFORM	<p>OPERATING MODEL UPDATE – NEW SYSTEMS GROUPS</p> <p>CN provided a presentation around the new operating model. It was noted that in December 2019, CTM Management Group approved the establishment of a new operating model for the UHB with the creation of Integrated Locality Groups and Systems Groups. CN gave a summary of the groups which are based on a public health 'life course' approach and advised that a fundamental part of systems group work would be to develop a system wide approach to well-being and improving outcomes that matter to the communities the Health Board serves. This would mean a new way of working and a cultural change to planning services and the Systems Groups were keen to engage with the Stakeholder Group to identify work to develop joint outcome focused, value based pathways.</p> <p>COVID-19 & STAFF WELLBEING SERVICE</p> <p>Dr Clare Wright, Strategic Lead for Wellbeing/Consultant Clinical Psychologist & Systemic Psychotherapist, Workforce Development, presented on Covid-19 and Employee Wellbeing Service.</p> <p>Members were advised that a team had been set up to provide much needed wellbeing support for staff during the Covid-19 pandemic across CTM for 13,000 staff. Dr Wright explained the model to the group and explained that it is a step care model based on the usual practice within primary mental health care services where people/staff are encouraged to take responsibility for their own wellbeing. Different offerings are provided for people at different stages of help with their wellbeing such as recharge rooms and mindfulness sessions as well as many resources on the website.</p>

	Members of the SRG expressed their appreciation for all NHS staff on their performance during this difficult time and were pleased to see the support services that were available to them.
APPENDICES	NOT APPLICABLE