



AGENDA ITEM

3.1.8

CTM BOARD

Cochlear Implant and Bone Conduction Hearing Implant Hearing Device Service – Engagement

Date of meeting

29/09/2022

FOI Status

Open/Public

If closed please indicate reason

Not Applicable - Public Report

Prepared by

Elizabeth Beadle, Assistant Director of Transformation

Presented by

Linda Prosser, Executive Director of Strategy and Transformation

Approving Executive Sponsor

Executive Director of Strategy and Transformation

Report purpose

FOR APPROVAL

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)

Committee/Group/Individuals

Date

Outcome

(Insert Name)

(DD/MM/YYYY)

Choose an item.

ACRONYMS

BCHI

Bone Conduction Hearing Implant

WHSSC

Welsh Health Specialised Services Committee

1. SITUATION/BACKGROUND

- 1.1 Cochlear implants and bone conduction hearing implants (BCHI) are a specialised service commissioned for Welsh residents by Welsh Health Specialised Services Committee (WHSSC)

- 1.2 In 2019, urgent temporary arrangements were put in place for cochlear implant services when the service provided at Princess of Wales Hospital became unviable. Since 2019, services have been centralised at Cardiff and Vale University Health Board.
- 1.3 Bone conductor hearing implant services for the South Wales population remain provided by three health boards: Swansea Bay University Health Board, Cardiff and Vale University Health Board and Aneurin Bevan University Health Board.
- 1.4 In order to inform both the future commissioning model and engagement requirements, 3 pieces of work have recently been undertaken:
 - A clinical options appraisal,
 - An external assessment of the options against clinical standards; and
 - A financial options appraisal.
- 1.5 The outcomes and recommendations of this process were presented to WHSSC's Joint Management Group in July 2022 and supported by the Group. These were ratified by the Joint Committee on 6th September 2022.
- 1.6 The outcome of the assessments was to seek to commission a single implantable device hub for both children and adults with an outreach support model. This now requires a formal engagement process in line with 'Guidance on changes to services in NHS Wales'

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 2.1 A targeted engagement process is proposed. This will comprise the following components.
 - A Letter to all current patients/carers, (*note those already within the service, and those on a waiting list*) including engagement materials, and outlining the current position, the case for change, options that have clinically been considered and a preferred option of future delivery;
 - A Letter to all clinical teams including engagement materials, and outlining the current position, the case for change, options that have clinically been considered and a preferred option of future delivery;
 - Publication of the engagement process and materials on HB websites and consideration of cascade through stakeholder reference groups (SRGs); and



- Cascade of documentation to a number of stakeholders to enable broader view.
- 2.2 The full process of engagement is set out in the attached report and supporting documents provided by WHSSC.
- 2.3 Two members of staff employed by Cwm Taf Morgannwg University Health Board will be affected by the service change. Both team members have received early notification of the proposals and will be fully engaged in the process.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 3.1 All health boards affected by the service will receive the report and engagement documentation from WHSSC and are requested to consider and endorse the proposed approach.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)
	<p>This proposal supports the provision of high quality services for patients requiring cochlear implants or BCHI.</p> <p>The aim is to ensure that the delivery model will provide a safe and sustainable hearing implant device service, which meets national standards for the South Wales region.</p>
Related Health and Care standard(s)	Safe Care
	Effective Care Timely Care
Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.	<p>Yes</p> <p>Completed by WHSSC.</p>
Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.



Resource (Capital/Revenue £/Workforce) implications / Impact	There is no direct impact on resources as a result of the activity outlined in this report.
Link to Strategic Goals	Improving Care

5. RECOMMENDATION

- 5.1 The Board is requested to **note** the contents of the report and associated appendices and to **approve** the proposed engagement process for cochlear implant and BCHI services in accordance with the proposed structure and timescales set out in the appended documents.