

Cwm Taf Morgannwg UHB

Targeted Intervention Board Self Assessment

MAE EIN
GWERTHOEDD
YN EIN HELPU
NI I FOD AR
EIN GORAU

OUR VALUES
HELP US BE AT
OUR BEST

RYDYN NI'N
GWRANDO,
YN DYSGU
AC YN GWELLA



WE LISTEN,
LEARN AND
IMPROVE

RYDYN NI'N
TRIN PAWB
A PHARCH



WE TREAT
EVERYONE
WITH RESPECT

RYDYN NI I GYD
YN CYDWEITHIO
FEL UN TIM



WE ALL WORK
TOGETHER
AS ONE TEAM



June 2021

Welcome & Introduction



Today's Agenda

- **Introduction** – Look back, forward timeline, central update, forward plan
- **TI updates**
 - Leadership & Culture – incl. self assessment score
 - Trust & Confidence – incl. self assessment score
 - Quality & Governance – incl. self assessment score
- **Special Measures general update**
- **Summary & next steps**

A brief look back

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Leadership & Culture

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
	Principle accepted and commitment to action	Early Progress in development	Initial achievements realised	Results consistently achieved	Others learning from our consistent achievements
Leadership... Capacity, Capability, Development	✗	→	✗		
Values and Behaviours	✗	→	✗		
Inspired Shared Purpose	✗	→	✗		
Employee Experience	✗	→	✗		

✗ TI Self-assessment Score March 2020
 → TI Self-assessment Score Sept 2020
 ✗ TI Self-assessment Score January 2021
 ✗ TI self-assessment Score April 2021

Trust & Confidence

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
	Principle accepted and commitment to action	Early Progress in development	Initial achievements realised	Results consistently achieved	Others learning from our consistent achievements
Patient and Public Engagement and Involvement	✗	→	✗		
Staff Engagement and Involvement		→	✗		
Partnership Engagement and Involvement	✗	→	✗		
Promoting the work of the organisation	✗	→	✗		

✗ TI Self-assessment Score March 2020
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Quality & Governance

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
	Principle accepted and commitment to action	Early Progress in development	Initial achievements realised	Results consistently achieved	Others learning from our consistent achievements
Quality Planning	✗	→	✗		
Quality Assurance	✗	→	✗		
Quality Improvement	✗	→	✗		
Risk and Assurance	✗	→	✗		
Governance	✗	→	✗		

✗ TI Self-assessment Score March 2020
 → TI Self-assessment Score Sept 2020
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 ✗ TI self-assessment Score April 2021

- Previous status provided at the last TI self assessment board **approved at 27th May Board**
- Acknowledged the **impact of covid on momentum**
- Wide **expectation and ambition to progress** across all TI areas

Where we are on the governance timeline



Demonstrating improvement

We all come to work with the mind-set to improve the services we provide for our population

In the TI sense to demonstrate improvement across the domains we need to do three things at the summary level:

- 1. Highlight and showcase the great work taking place** – building the evidence base
- 2. Show that we're not just thinking about the 'now'** – Providing proactive plans
- 3. Demonstrating improvement against the defined benchmarks** – Maturity matrix

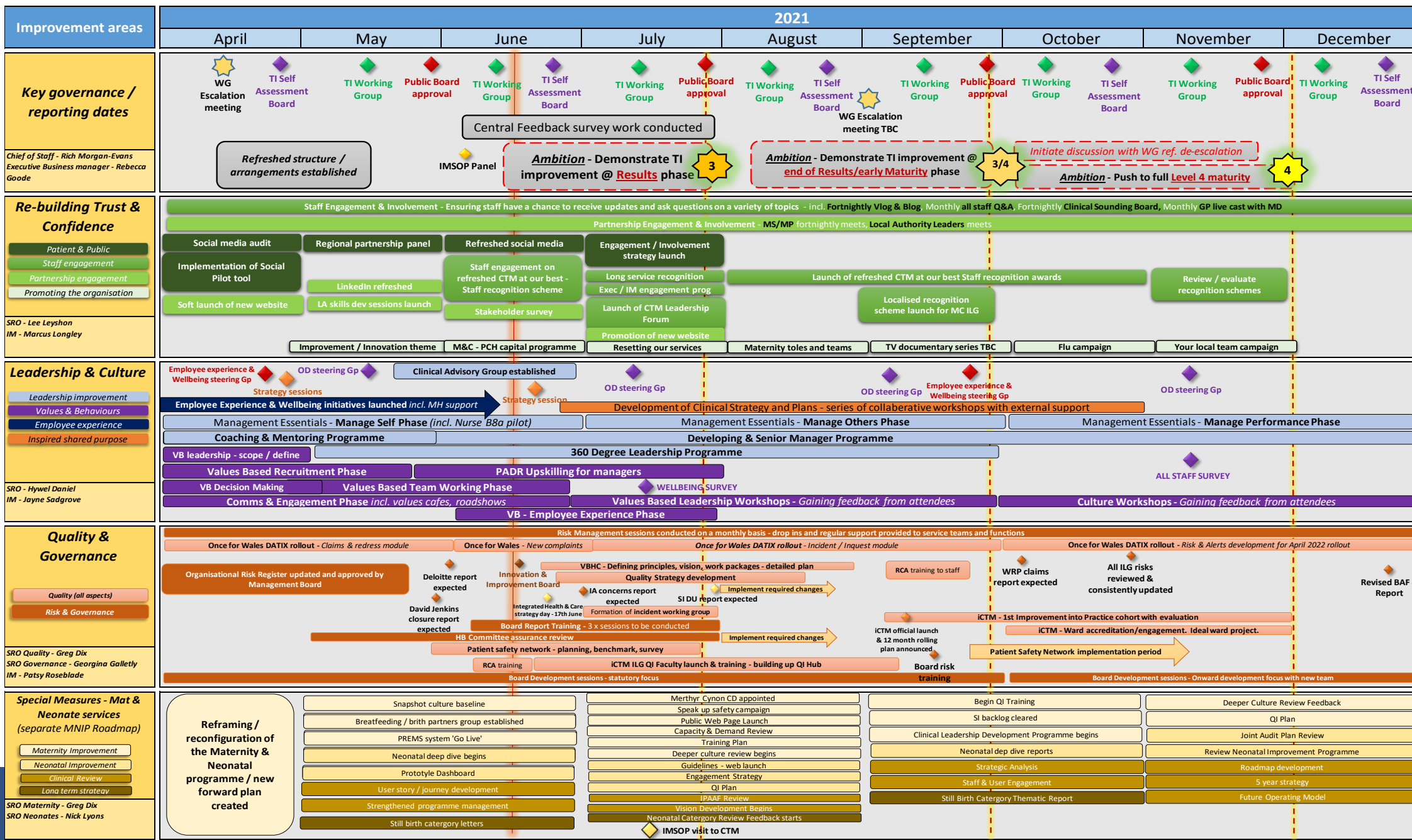
Level 1	Level 2	Level 3	Level 4	Level 5
Basic	Early Progress	Results	Maturity	Exemplar
Principle accepted and commitment to action	Early Progress in development	Initial achievements realised	Results consistently achieved	Others learning from our consistent achievements

Key central updates since the last self assessment board

- **Working Group established** incl. ILG, Planning and SRO rep & Special Measures membership
- **Forward plan developed** – constant iteration as sub plans become more granular
- **Central log developed** - capturing evidence following 1-2-1 meetings with key leads & objective connect
- **Formal updates** - 2 x Management Board updates & Health Board in May
- **Internal Audit** report actions completed
- **Positive David Jenkins report** for the minister received

CTMUHB Targeted Intervention & Special Measures Forward Plan

An overarching roadmap outlining key activities and milestones supporting our TI improvement ambition Updated 18th June 2021



Updates from TI & SM areas

- Leadership & Culture
- Trust & Confidence
- Quality & Governance
- Brief update on Special Measures progress

Leadership & Culture

Hywel Daniel & Jayne Sadgrove





































Leadership & Culture

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
	Principle accepted and commitment to action	Early Progress in development	Initial achievements realised	Results consistently achieved	Others learning from our consistent achievements
Leadership, Capacity, Capability, Development	✗	→ ✗ → ✗ → ✗	✗		
Values and Behaviours	✗	→ ✗ → ✗ → ✗	✗		
Inspired Shared Purpose	✗	→ ✗ → ✗	✗		
Employee Experience	✗	→ ✗ → ✗	✗		

Re-building Trust & Confidence

Lee Leyshon & Marcus Longley




































Re-building Trust & Confidence

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
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Patient and Public Engagement and Involvement		       			
Staff Engagement and Involvement		        			
Partnership Engagement and Involvement		       			
Promoting the work of the organisation		       			

Quality & Governance

Greg Dix, Georgina Galletly & Patsy Roseblade

Quality & Governance

	Level 1 Basic	Level 2 Early Progress	Level 3 Results	Level 4 Maturity	Level 5 Exemplar
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Quality Planning		     			
Quality Assurance		     			
Quality Improvement		     			
Risk and Assurance		     			
Governance		     			

Special Measures

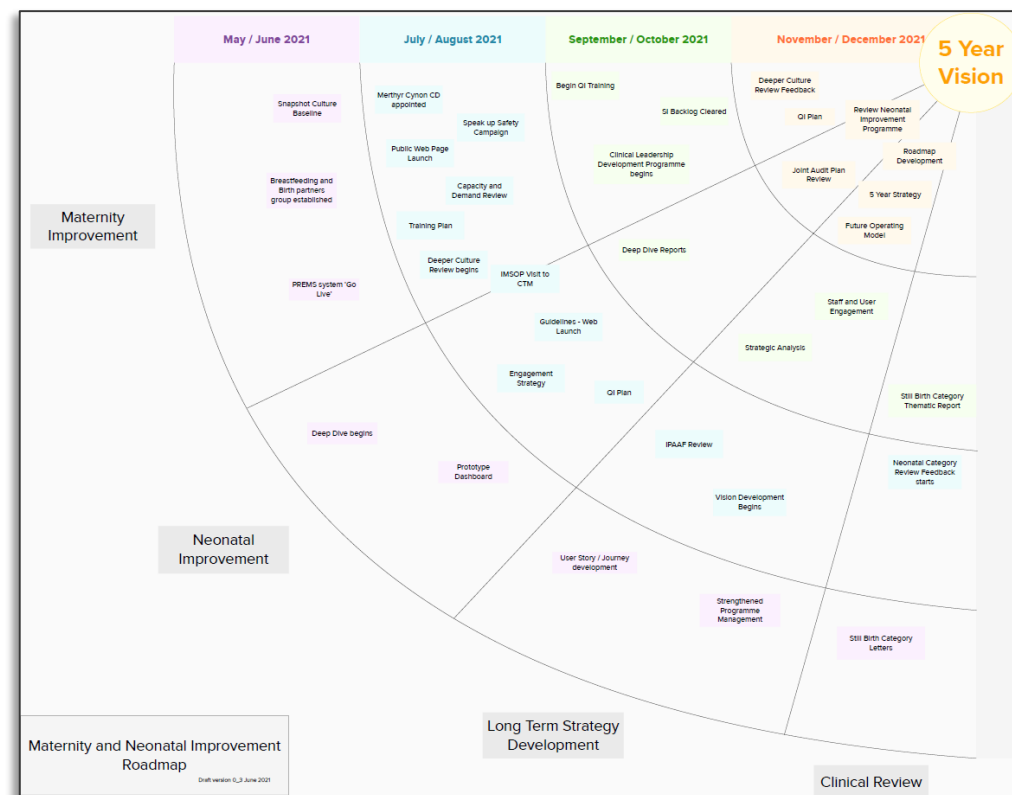
Greg Dix, Nick Lyons

Update on Special Measures progress

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- Refreshed programme and reporting structure
- Neonatal deepdive
- Recent IMSOP panel
- Special Measures roadmap iteration released with future key milestones
- SI backlog work

Special Measures roadmap attached within calendar invite



Summary

- **External observers** invited to give any observational feedback from the session
- **Summary remarks** from the Chair and Chief Executive
- **Next steps:**
 1. Continued improvement work building evidence base
 2. Forward plan iterations – future 1-2-1 sessions
 3. Increasing opportunities to showcase success
 4. July Board, August Self Assessment Board, WG Escalation Meeting
- Thank you for everyone's input – **we all play a part** in this journey

