

AGENDA :	ITEM
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3.2.2

CTM BOARD

CHIEF EXECUTIVE'S REPORT

Date of meeting	29 July 2021	
FOI Status	Open/Public	
If closed please indicate reason	Not Applicable - Public Report	
Prepared by	Richard Morgan-Evans, Chief of Staff	
Presented by	Paul Mears, Chief Executive Officer	
Approving Executive Sponsor	Chief Executive	
Report purpose	FOR NOTING	

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)		
Committee/Group/Individuals	Date	Outcome
(Insert Name)	(DD/MM/YYYY)	Choose an item.

1. SITUATION/BACKGROUND

- **1.1** The purpose of this report is to keep the Board up to date with key issues affecting the Organisation. A number of issues raised within this report feature more prominently within reports of the Executive Directors as part of the Board's business.
- **1.2** This overarching report highlights for Board Members the key areas of activity of the Chief Executive, some of which is further referenced in the detailed reports that follow, and also highlights topical areas of interest to the Board.



2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

2.1 New appointment to the Director of Strategy & Transformation

I am pleased to announce that after a competitive interview process we have appointed Linda Prosser as our Executive Director of Strategy & Transformation. Linda brings a great deal of experience from a broad background within the NHS. Previously she has been supporting the Health Board as the interim Director of the Unscheduled Care Improvement Programme. Linda has already started in the role and will be leading the ongoing development of our clinical strategy work.

2.2 Kelechi Nnoaham awarded an Honorary Professorship

It brings me great pleasure to share that Kelechi Nnoaham, our Executive Director for Public Health, has been awarded an honorary Professorship at Cardiff University Medical School.

As we're all aware, Kelechi has been leading the way with his work on population health and ensuring we begin to make much needed upstream interventions to improve the health of our population. Kelechi is very keen to continue to draw on relationships with our academic institution partners for the benefit of the Health Board. Many congratulations Kelechi.

2.3 Joint Executive Team with Welsh Government

On the 15th June the Executive Team from CTMUHB were invited to a Joint Executive Team meeting with our Welsh Government NHS colleagues. This historically regular forum, which has been delayed due to the covid pandemic, allowed us to share the pressures our staff have faced over the last year as well as showcase the plans we have in place to ensure we can continue to improve our services and meet the demands around planned care recovery.

It was great to receive strong positive feedback from Dr Andrew Goodall and his team around how we plan to recover from the pandemic and how we will be taking our population health and clinical strategy plans forward throughout 2021 into 2022.

2.4 Organ donation – Health Board Performance

As an organisation Cwm Taf Morgannwg University Health Board is always extremely supportive in ensuring we contribute towards the



UK organ donation programme as managed by NHS Blood and Transplant service. Despite the previous year being very challenging, the Health Board facilitated 6 actual solid organ donors resulting in 10 patients receiving a transplant during the time period.

During this past year we referred 108 patients to the organ donation service where 52 met the referral criteria and were included in the UK Potential Donor Audit.

We should always ensure we continue the focus on organ donation because, despite the best efforts of multiple individuals and teams, in Wales last year 17 people died waiting for an organ transplant and 159 people continue to wait on the list as of 31 March 2021.

2.5 Sustainability focus

The topic of sustainability continues to prominently feature on agendas within the Health Board and throughout Wales. It was great to see the 'Green Health Wales' launch, held virtually on 29th June, which provided a collaborative forum to understand more about the impacts of our actions on the planet whilst sharing ideas for how we can play our part in reducing the negative impact on the planet within healthcare.

We have already started developing our ambition to drive forward the sustainability agenda within CTM and we held a 'kick off' session with interested clinical and non-clinical staff on the 18th June to do this. Linda Prosser, our Director of Strategy and Transformation, will provide overarching leadership for this important agenda but it's not just about what we do internally. We are already talking about the sustainability issue with our local authority partners and have a workshop planned at the end of July to discuss what more we can do together.

2.6 Corporate accommodation review

Due to changes in how many of us have been working since the start of the covid pandemic there is a requirement to ensure we best utilise our non-clinical office space rather than having premises around the CTM geography either being underutilised or perhaps not used at all.

We are currently undertaking a review to look at the potential options and requirements for our central corporate accommodation. This review leads off from a survey we shared with corporate accommodation staff earlier in the year. The responses showed staff saw benefits in being able to work in a more agile way, including a blended approach between home and office working.



It is our intent to learn lessons from the way we have had to adapt to agile working during the covid pandemic as well as to challenge ourselves by taking on-board ideas of how our industries have adapted and changed to ensure the working environment is fit for 21st century working.

2.7 Appointment as Lead Chief Executive Officer for the Value in Health National Programme

It brings me great pleasure to announce that I have been appointed as the lead Chief Executive for the national Value in Health Programme. Over the coming weeks CTM will begin to host this national team, which is led by its Senior Responsible Officer (SRO), Dr Sally Lewis. I look forward to championing Value Based Health Care throughout Wales as well as within CTM to be able to bring great benefit to the NHS in Wales.

2.7 New Ministerial priorities announced

On the 9th of July we were informed of the key priorities announced by the Minister for Health and Social Care. These priorities reflect closely and build upon those reflected in the NHS Planning Framework for 2021-2022. The eight priorities include:

- Covid-19 response
- NHS Recovery
- Working alongside social care
- A Healthier Wales
- NHS finance and managing within resources
- Mental health and emotional wellbeing
- Supporting the health and care workforce
- Population health, notably through the lens of pandemic experience and health equality, is fundamental

These priorities chime with CTM's emerging priorities and its key strategic goals, which are outlined in a dedicated paper to Board in July.

2.8 Update on increased patient demand across primary and secondary care incl. covid.

Over recent weeks there has been unprecedented levels of patients accessing urgent and emergency services across primary care, acute hospitals and within mental health services.

As one example of this impact at the end of May, we were averaging 480 patients accessing our three EDs every day. Before Covid, we



would see an average of 530. We are now regularly seeing over 600 patients per day accessing EDs. This is having a considerable impact on performance.

Recently I chaired a Primary Care summit with a number of GPs to discuss how we could support primary care. At this forum we agreed a range of actions to take forward. We will continue to meet regularly with primary care teams and the Local Medical Committee (LMC) to monitor the situation and support GPs through these very challenging times.

I aim to meet secondary care clinicians over the coming weeks at all three acute hospital sites to understand their concerns and talk about the plans we have developing and in place.

We must not forget that despite the fantastic vaccination programme the covid threat still remains and we are once again seeing covid positive patients admitted to our hospitals. This is something we will track very closely to make sure the configuration of our hospitals are set up to best meet covid and non-covid demand.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

3.1 The Board should note the changing context and environment for commissioning and delivering healthcare and wellbeing services, in the context of balancing the need to continue to respond to the COVID-19 pandemic, as well minimizing harm from non-COVID-19 activity, and providing essential and routine services to our communities. This balance will bring a new set of issues to manage and risks to consider.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)	
	Governance, Leadership and Accountability	
Related Health and Care standard(s)	It is anticipated that all elements of quality, safety and patient safety will be impacted positively by the implementation of the "Continuous Improvement in response to TI Programme".	
Equality impact assessment completed	No (Include further detail below)	



Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.
Resource (Capital/Revenue £/Workforce) implications /	There is no direct impact on resources as a result of the activity outlined in this report.
Impact	
Link to Strategic Well-being Objectives	Provide high quality, evidence based, and accessible care

5. RECOMMENDATION

5.1 The CTM Board is asked to:

• **NOTE** the report.