



**STAKEHOLDER REFERENCE GROUP  
20 FEBRUARY 2019  
YNYSMEURIG HOUSE, NAVIGATION PARK, ABERCYNON**

**PRESENT**

Bill Smith	Merthyr Tydfil CBC
Clare Williams	Cwm Taf UHB
Eleanor Johnson	Carer Representative (RCT)
Geoff Bell	50+ Representative
Leanda Wynn	Cwm Taf CHC
Lynda Corre	Patient Representative (RV/TE)
Margaret Goodwin	Patient Representative (MT/CV)
Roy Bailey	Carer Representative (MT)
Sharon Jeynes	Cwm Taf UHB
Sharon Richards	VAMT (Vice-Chair)

**IN ATTENDANCE**

Allison Phillips	Cwm Taf UHB
Angela Hopkins	Cwm Taf UHB
Dawn Casey	Macmillan
Lynn Hudson	Cwm Taf UHB
Rebecca Thomas	Cwm Taf UHB

<b>NO</b>	<b>AGENDA ITEM</b>	<b>ACTION</b>
<b>1.1</b>	<b>WELCOME &amp; INTRODUCTIONS</b> In the absence of the Chair, Ms Sharon Richards, Vice-Chair, <b>welcomed</b> everyone to the Stakeholder Reference Group (SRG) and introductions were made.	
<b>1.2</b>	<b>APOLOGIES FOR ABSENCE</b> Apologies were <b>received</b> from Anne Morris, Clare Llewellyn, Eleanor Johnson, Geraint White, Helen Thomas, Laura Guard, Paula Martyn, Robert Williams, Sonia Thompson, Paul Beckerton and Trevor Davis.	
<b>1.3</b>	<b>DECLARATIONS OF INTEREST</b> There were no interests declared.	
<b>1.4</b>	<b>MINUTES FROM THE LAST MEETING</b> Members <b>agreed</b> to <b>approve</b> the minutes of the meeting held on 13 December 2018.	

## AGENDA ITEM 5.1 APPENDIX 11

NO	AGENDA ITEM	ACTION
1.5	<p><b>MATTERS ARISING</b></p> <p><b>Rapid Diagnostic Clinic</b> Mrs Sharon Jeynes <b>confirmed</b> that the Cancer Plan presentation slides had been circulated to the group.</p> <p><b>Ground &amp; First Floor Improvement Programme – Prince Charles Hospital</b> Mrs Jeynes <b>confirmed</b> that a bilingual press release regarding the contingency plans for the Improvement Programme had been circulated to the group.</p> <p><b>Paediatric, Obstetric and Neonatal Services</b> Mrs Jeynes <b>confirmed</b> that the information leaflets had been circulated to the group.</p> <p><b>Concern – Delayed Discharge</b> Mrs Jeynes <b>advised</b> that the issue raised by Mrs Eleanor Johnson relating to the delayed discharge of a patient at Ysbyty Cwm Rhondda had been followed up and the patient had since been discharged.</p> <p><b>Cwm Taf UHB Website</b> Mrs Jeynes <b>confirmed</b> that a response had been sent to Mr Trevor Davis regarding this issue.</p>	
2.1	<p><b>UHB BOARD UPDATE</b> Members <b>received</b> and <b>noted</b> the highlights of the Health Board meeting held on 30 January 2019.</p> <p>It was <b>agreed</b> that the Dutch 'Neighbourhood Nursing' pilot launch would be added to the SRG forward work programme for an update on progress.</p> <p>Ms Ruth Treharne <b>advised</b> members of the launch of the Cwm Taf Arts Health and Well-being Strategy Framework giving opportunities for arts funding grants. A detailed discussion followed in relation to focusing on priorities and sharing this message within communities. Members <b>agreed</b> to forward ideas and suggestions along with contact details to Mrs Jeynes. Members requested an overview of the Strategy at a future meeting of the SRG. This would be added to the SRG's forward work programme. Ms Treharne <b>agreed</b> to circulate the Strategy to members for information.</p>	<p><b>SJ</b></p> <p><b>ALL</b></p> <p><b>SJ</b></p>

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2.2	<p><b>DRINK A DROP AND PROTECTED MEAL TIMES INITIATIVES</b></p> <p>Ms Rebecca Thomas, Senior Nurse Professional Standards and Quality Improvement, presented an overview of the 'Drink-a-Drop' Campaign.</p> <p>Members were advised that improving hydration promoted well-being and better quality of life for patients. Maintaining the right level of hydration could support reduced use of medication and prevent illness. Providing fresh water also demonstrated care of patients in a way that relatives and friends could see, enjoy and become involved.</p> <p>Ms Thomas also described a scheme currently being piloted across Cwm Taf that uses 'talking' devices (Droplet) to prompt patients whilst in hospital or home to drink fluids at regular intervals. Members were advised that messages could be recorded by family members which would overcome language barriers. Cwm Taf was the first Health Board to pilot the scheme and plans are in place to test the devices in Care Homes. Ms Thomas <b>agreed</b> to share details of this aid to members.</p> <p>Mr Roy Bailey raised the question as to whether clinicians were involved in this campaign. Members were <b>advised</b> that it was aimed primarily at nurses. Ms Thomas advised that a Multi-Disciplinary Team was working with pharmacy and nursing to improve IV fluid prescriptions. Ward sisters were engaged and attending workshops in relation to this campaign.</p> <p>Ms Sharon Richards <b>agreed</b> that Ms Thomas would be invited back to a future meeting to present on Nutrition and thanked Ms Thomas for her presentation.</p>	<p><b>ReT/SJ</b></p> <p><b>ReT/SJ</b></p>
2.3	<p><b>CANCER SERVICES</b></p> <p>Ms Dawn Casey, Macmillan Lead Nurse for Cancer, presented an overview on Cancer services.</p> <p>Discussion ensued around the range of screening programmes and concerns were raised about the criteria being too age-restrictive. It was explained that the criteria for screening programmes were evidence-based and designed to capture people who were at a greater</p>	

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	<p>risk of developing cancer. Also, that screening programmes were designed to reliably detect any cancers or abnormal changes that could lead to cancer; not cause too many false alarms; be safe to administer and be cost-effective. Nevertheless, Ms Casey advised that anyone falling outside the criteria should be encouraged to seek early medical advice from their GP if they have concerns about their health.</p> <p>Mr Bailey <b>raised</b> the question as to whether Proton Beam Therapy was available on the NHS. Members were <b>advised</b> that the Welsh Health Specialised Services Commission (WHSSC) commissioned the services and had guidelines in place for clinicians to follow. If the criteria was met, clinicians would refer patients for the therapy, which was available in the UK.</p> <p>Mr Bailey <b>asked</b> how treatment outcomes in Wales measured against other parts of the UK and beyond. Ms Dawn Casey <b>agreed</b> to forward the documentation regarding treatment outcomes to the group.</p> <p>Members requested a further update in 12 months time. This will be added to the SRG forward work programme.</p> <p>The Chair <b>thanked</b> Ms Casey for her presentation on cancer services and advised members to email Mrs Jeynes if they wished to raise any queries regarding this service.</p>	<p><b>DC/SJ</b></p> <p><b>DC/SJ</b></p>
2.4	<p><b>BRIDGEND BOUNDARY CHANGE</b></p> <p>Ms Allison Phillips, Transition Director, provided a recap and update on the Bridgend boundary change.</p> <p>Members <b>noted</b> that a letter of assurance from both Health Boards went to Welsh Government in January 2019.</p> <p>To ensure a smooth transition on 1 April 2019, it was noted that both Health Boards continued to work closely via a Joint Transition Board. Members were reminded that the boundary change was an administrative change and that patient services would not be affected. Hence, from April 2019, patients will continue to access and receive their care in the same way.</p>	

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	<p>Letters would be sent out to patients in Bridgend in February/March 2019 to reassure them that their care would be provided in the same way.</p> <p>Members were <b>advised</b> that the public would continue to be updated via a range of communication platforms, e.g. public forum, GP/hospitals and social media.</p> <p>Members were <b>advised</b> that Mrs Jeynes would be meeting with the Chair of the ABMU Stakeholder Reference Group at the end of February 2019. Members were also advised that the SRG's terms of reference would need to be amended and membership extended to Bridgend representatives to reflect the new geographical footprint and that this would be discussed further in April's SRG meeting.</p>	
2.5	<p><b>MATERNITY SERVICES</b></p> <p>Professor Angela Hopkins, Director of Nursing, Midwifery and Patient Care, provided an overview of the events leading up to the internal and independent reviews of maternity services.</p> <p>The internal review covered a period where there had been changes to the Health Board's reporting arrangements, i.e. January 2016 to September 2018. Over 10,500 births occurred during that period, of which 43 were investigated further to determine whether a serious incident had occurred. Members were advised that in relation to the 43 cases, the trends and themes were very similar to those found other parts of the UK. Nevertheless, where failings in service provision had been identified, remedial action had been implemented to improve patient experience.</p> <p>The independent reviews were carried out by the Healthcare Inspectorate Wales (HIW) and Royal Colleges of Obstetrics and Gynaecology (RCOG) and Midwives (RCM) to seek assurances on the systems of governance, including serious incident reporting, and the quality of care provided by maternity services. The HIW published its findings in January 2019 and the Royal Colleges were expected report their findings in the Spring 2019. In the absence of the Royal Colleges formal reports, the Health Board had taken immediate action in response to some of the concerns highlighted in their initial feedback. Professor Hopkins added that staff would be fully engaged in all service improvements.</p>	

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	<p>Members were <b>advised</b> that the review which had taken place did support the Health board to move to a single site.</p> <p>Professor Hopkins confirmed that the Health Board will monitor all elements of this work and corresponding action plans. Progress reports will be presented at future meetings of the SRG.</p> <p>The Chair thanks Professor Hopkins for her update on maternity services.</p>	
<b>3.1</b>	<p><b>STAKEHOLDER REFERENCE GROUP FORWARD WORK PROGRAMME</b></p> <p>Members <b>noted</b> the forward work programme for December 2018 to June 2019.</p> <p>Members were <b>reminded</b> to contact Mrs Jeynes should they wish to add any items in the work programme going forward.</p>	
<b>4.1</b>	<p><b>ANY OTHER URGENT BUSINESS</b></p> <p>Mr Bill Smith <b>requested</b> an update on the Health Board's position regarding additional learning needs within schools. Ms Ruth Treharne <b>agreed</b> to arrange for a briefing to be circulated to the group.</p> <p>Members were <b>updated</b> on car parking at Prince Charles Hospital and the off-site parking for contractors which would be monitored. Mr B Smith agreed to feedback to Ms Treharne in relation to the Main Road, Marigold and Forsythia Streets.</p> <p>Members were <b>advised</b> that the Crystal Trophy Awards were now open for application with a closing date of 15 March 2019. Applications were welcome from any community projects that contributed to the promotion of healthy lifestyles and the prevention of ill-health and to contact Mrs Jeynes for further information.</p>	<p><b>SJ</b></p> <p><b>BS</b></p> <p><b>ALL</b></p>
	<p><b>DATE &amp; TIME OF NEXT MEETING</b></p> <p>Thursday, 11 April 2019 at 2:00 pm, UHB Headquarters, Ynysmeurig House, Abercynon.</p>	