



**AGENDA ITEM**

3.1.7

**CTM BOARD**

**QUALITY STRATEGY**

**Date of meeting**

30/03/2023

**FOI Status**

Open/Public

**If closed please indicate reason**

Not Applicable - Public Report

**Prepared by**

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**Presented by**

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**Approving Executive Sponsor**

Executive Director of Therapies & Health Sciences

**Report purpose**

FOR APPROVAL

**Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)**

**Committee/Group/Individuals**

**Date**

**Outcome**

Executive-led Patient Safety Group

24.10.22

SUPPORTED

Executive Leadership Group  
Quality & Safety Committee

21.10.22

ENDORSED

15/11/2022

**ACRONYMS**

CTM

Cwm Taf Morgannwg University Health Board

## **1. SITUATION/BACKGROUND**

Quality is at the heart of Cwm Taf Morgannwg University Health Board (CTM) and our aim is to improve outcomes for our people, whoever they are and wherever they live.

Following engagement with our key stakeholders to ensure that our quality goals and objectives are reflective of their priorities and concerns, our CTM Quality Strategy for 2022-2025 has been developed using an iterative approach.

Aligning to the ambitions of our organisational strategy *CTM 2030: Our Health Our Future*, CTM Quality Strategy articulates our focus on quality. It demonstrates to our colleagues, communities and our partners the ways in which our ambitious and bold quality commitments will enable us to work in partnership to create health, improve care, inspire people, and sustain our future.

As Quality is central to every individual, team, service and directorate across CTM, our Quality Strategy articulate our quality vision, mission, pledge and ambitions. Our quality ambitions are based upon the 6 characteristics of quality outlined within the Quality and Safety Framework published by Welsh Government in 2021

An associated annual work plan will be developed to compliment the quality strategy and articulate how SMART quality objectives will be used to ensure delivery of our quality ambitions. Objectives will be monitored through our governance structures, inclusive of feedback and collaboration with our stakeholders, and will form part of our formal reporting structures.

## **2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING**

To consider and approve the CTM Quality Strategy 2022-2025.

## **3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE**

The CTM Quality Strategy will support CTM colleagues in delivering our Quality Pledge to continuously improve by working in partnership and by placing people at the centre of what we do, so that we can consistently deliver high quality care for everyone.

The development of an associated annual quality work plan, aligned to the CTM Quality Strategy and detailing SMART quality objectives, will provide robust assurance of delivery against our ambition.

#### 4. IMPACT ASSESSMENT

<b>Quality/Safety/Patient Experience implications</b>	Yes (Please see detail below)
	Improvement expected in quality, safety and patient experience through delivery of the SMART objectives of the Quality Strategy.
<b>Related Health and Care standard(s)</b>	Safe Care
	All aspects of quality care
<b>Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.</b>	No (Include further detail below)
	No implications
<b>Legal implications / impact</b>	Yes (Include further detail below)
	Improvement expected in quality, safety and patient experience through delivery of the SMART objectives of the Quality Strategy
<b>Resource (Capital/Revenue £/Workforce) implications / Impact</b>	There is no direct impact on resources as a result of the activity outlined in this report.
<b>Link to Strategic Goals</b>	Improving Care

#### 5. RECOMMENDATIONS

- That the Board **APPROVES** the Quality Strategy.