



AGENDA ITEM

3.2.4 Appendix 1

CTM BOARD

HIGHLIGHT REPORT FROM THE QUALITY & SAFETY COMMITTEE

DATE OF MEETING

25.05.2023

PUBLIC OR PRIVATE REPORT

Public

IF PRIVATE PLEASE INDICATE REASON

Not Applicable - Public Report

PREPARED BY

Emma Walters, Corporate Governance Manager

PRESENTED BY

Jayne Sadgrove, Vice Chair and Chair of the Quality & Safety Committee

EXECUTIVE APPROVED

SPONSOR

Greg Dix, Executive Nurse Director

REPORT PURPOSE

NOTING

ACRONYMS

HIW

Healthcare Inspectorate Wales

WCCIS

Welsh Community Care Information System

1. INTRODUCTION

- 1.1 This report had been prepared to provide the Board with details of the key issues considered by the Quality & Safety Committee at its meetings on the 16th and 27th March 2023.
- 1.2 Key highlights from the meeting are reported in section 3.

2. PURPOSE OF THE QUALITY & SAFETY COMMITTEE

2.1 The purpose of the Quality and Safety Committee is to provide assurance to the Board on the provision of workplace health & safety and safe and high quality care to the population we serve, including prevention through public health, primary and secondary care.

2.2 The Committee will:

- Put the needs of patients, carers and the public at the centre of all its business.
- Ensure appropriate arrangements are in place to support workplace health & safety.
- Provide evidence based and timely advice to the Board, based on local need, to assist in discharging its functions and meeting its responsibilities.
- Provide assurance to the Board in relation to the CTMUHB's arrangements for safeguarding the public and continuously improving the quality and safety of the services we provide.
- Ensure that care is delivered in accordance with the Health & Care Standards for Health Services in Wales.

3. HIGHLIGHT REPORT FROM THE LAST COMMITTEE MEETING

ALERT / ESCALATE

- Members received a **Spotlight Presentation from the Mental Health & Learning Disabilities Care Group** which provided an overview of recent and legacy HIW inspections that had been undertaken on the Mental Health Services within the Health Board. A discussion was held in relation to the risk relating to Single Care Record and the implementation of WCCIS which had been identified as an area of concern within a number of the HIW reviews. Members requested that this matter was escalated to the Board for further discussion (**this matter was verbally escalated to the Board at the meeting held on 30 March 2023**);
- A **spotlight presentation was received from the Unscheduled Care Group**. A detailed discussion was held in relation to the Health & Safety concerns that had been raised by the Chief Executive of NHS Wales in relation to the management of boarded patients in fire evacuation routes being a breach of health and safety regulations, which had also been highlighted as an area for escalation in the Health, Safety & Fire Sub Committee report. Members requested that their concerns were escalated to the Board in relation to the on boarding challenges and the impact this has on needing to utilise non-commissioned areas in times of extremist in terms of the Quality, Safety, Dignity and Fire risks presented to patients and staff (**this matter was verbally escalated to the Board at the meeting held on 30 March 2023**).

ADVISE

- Members received a **Listening & Learning Story** from a patient who shared their experience of using the Gynaecology Services whilst transitioning as a Transgender patient. Members noted that the patient had experienced issues in relation to communication from staff whose responses appeared to be dismissive and noted that the patient had received a genuine and caring response following the concerns raised;
- The **Organisational Risk Register report** was received. Queries were raised against a number of risks and it was noted that responses to the queries raised would be provided outside the meeting;
- The **Health, Safety & Fire Sub Committee report** was received. Members discussed the concerns highlighted within the alert/escalate section which included the low levels of compliance being achieved in relation to staff attending fire safety training and the placement of patient beds in areas of wards not officially designated for patient care. The Committee Chair recognised the significant concerns highlighted during the discussion and the importance of escalating them to Board through the Committee Highlight Report and recommended that this would need to be an area for consideration at a future Board Development Session;
- The **Quality Dashboard** report was received. A number of data discrepancies within the report were highlighted by Members and Members noted that the report would continue to be refined further ahead of the next meeting and would include more information on ward to board reporting. Members welcomed the significant improvement in compliance in relation to Patient Safety Solutions;
- Care Group Highlight Reports were received from the following areas:
 - Planned Care – Members noted the report;
 - Unscheduled Care – Members noted the change to the 111 process for the Minor Injuries Unit at Ysbyty Cwm Rhondda and that a walk in service would be provided from 1 April 2023;
 - Children & Families - Members noted that an options paper had been developed as part of a national review of ITU/HDU cots and a response was now awaited from the Welsh Health Specialised Services Committee;
 - Diagnostics, Therapies, Pharmacy & Specialties - Members noted that the Home Office license in relation to the Parc Prison service was now in place following a significant amount of work undertaken by the Pharmacy Team to achieve Home Office compliance. Members also welcomed the positive feedback that had been received from the recent Human Tissue Authority inspection and were pleased to note that this would be shared as an example of good practice;
 - Primary & Community Care – Members noted the report;

	<ul style="list-style-type: none"> ○ Mental Health & Learning Disabilities – Members noted the areas for escalation and that Members would expect to receive updates on progress at the next meeting. • The report from the Chief Operating Officer was received. Members welcomed the news that the Health Board continued to have no declines in red release of ambulances thanks to the continued work by the Emergency Department Team. Members noted that there were significant concerns in place in relation to delayed transfers of care from the Health Board’s Hospital sites and it was noted that the Committee Chair would be discussing this matter with the new incoming Health Board Chair to query whether this could be a future topic for discussion at a Board Development Session; • The Stroke Services Progress report was received. Members noted that HIW had recently undertaken a visit to Ward 5 and whilst positive feedback was received, there was still a significant amount of work required. Members requested that the action plan was amended to reflect realistic target dates for completion and for each action to be linked to the Quality Improvement Measures where applicable; • The Mortality Indicators and Mortality Reviews report was received. Members noted that as of April 2023, community deaths would now need to be reported in addition to Hospital deaths and noted that a review would be undertaken to identify whether there were any thematic lessons for learning and where focus needed to be placed moving forwards. <p>At the In Committee Quality & Safety Committee held on the 27 March 2023, the following reports were received and discussed:</p> <ul style="list-style-type: none"> • External Review of Practice into Care of a Patient by Cwm Taf Morgannwg Health Board and Rhondda Cynon Taf County Borough Council – This report was received in private as it contained potentially identifiable/sensitive information and was subject to an ongoing inquest; • Healthcare Inspectorate Wales Mental Health Service Inspection Glanrhyd Hospital – This report was received in private as the Healthcare Inspectorate Wales Review had not yet been published at the time of sharing the papers. The report was subsequently published at the time the meeting was held; • Critical Care Framework Proposal – A verbal update was provided in private given that discussions were in its early consideration stages; • HBSUK Validation Quality Concerns & Mitigations – This report was received in private as it contained business sensitive information.
ASSURE	<ul style="list-style-type: none"> • The Maternity Services & Neonates Improvement Programme was received. Members welcomed the ongoing work and the improvements that had been made to date;



	<ul style="list-style-type: none">• The Ty Llidiard Tier 4 CAMHS Inpatient Unit Report was received. Members welcomed the report and noted the positive news that young people were being actively involved in their care and extended their thanks to staff for all of the work being undertaken to deliver the improvements in the care being provided.
INFORM	<p>The following items were approved/noted via the consent agenda:</p> <ul style="list-style-type: none">• Minutes of the Meetings held on 24th and 30th January 2023;• Children & Young People 16-17 year's Acute Admission Policy;• Chairs Urgent Action – Policy Approvals;• Independent Member Walkround Protocols;• Committee Action Log;• Annual Cycle of Business;• Quality & Safety Committee Forward Work Programme;• Quality Governance – Regulatory Review Recommendations and Progress Updates;• Clinical Audit Quarterly Report and Clinical Audit Annual Plan• Radiation Safety Committee Highlight Report;
APPENDICES	NOT APPLICABLE

4. RECOMMENDATION

4.1 The Board is requested to **NOTE** the report.