



**AGENDA ITEM**

3.2.3d

**HEALTH BOARD MEETING**

**HIGHLIGHT REPORT FROM THE STAKEHOLDER REFERENCE GROUP**

**DATE OF MEETING**

27 January 2022

**PUBLIC OR PRIVATE REPORT**

Public

**IF PRIVATE PLEASE  
INDICATE REASON**

Not Applicable - Public Report

**PREPARED BY**

Michelle Lloyd, Business Support Manager  
– Planning & Partnerships

**PRESENTED BY**

Linda Prosser, Executive Director of  
Strategy and Transformation

**EXECUTIVE SPONSOR  
APPROVED**

Linda Prosser, Executive Director of  
Strategy and Transformation

**REPORT PURPOSE**

For noting

**ACRONYMS**

CTMUHB

Cwm Taf Morgannwg University Health Board

**1. PURPOSE**

- 1.1 This report had been prepared to provide the Board with details of the key issues considered by the Stakeholder Reference Group at its meeting on the 8<sup>th</sup> December 2021.
- 1.2 Key highlights from the meeting are reported in section 2.
- 1.3 The Board is requested to **NOTE** the report.

## 2. HIGHLIGHT REPORT

<b>ALERT / ESCALATE</b>	There were no issues to escalate.
<b>ADVISE</b>	<p><b>STAKEHOLDER REFERENCE GROUP CHAIR AND VICE-CHAIR</b></p> <p>Following the resignation of the Vice-Chair of the Stakeholder Reference Group in July 2021, expressions of interest/nominations had been sought but to date none had been received. Members were again encouraged to put forward any expressions of interest or nominations.</p> <p>The Chair of the Stakeholder Reference Group advised that she has completed two years in this role and does not wish to continue for an additional year due to an increase in work commitments. Members were asked for expressions of interest/nominations.</p> <p>In relation to both positions members were directed to the Terms of Reference for the role profiles.</p> <p><b>ARTS AND HEALTH</b></p> <p>Members had chosen the theme of 'Arts and Health' as part of the Stakeholder Reference Group Work Programme for the December 2021 meeting.</p> <p>Presentations were received from Epyllt George, Arts &amp; Health Coordinator, Cwm Taf Morgannwg University Health Board, Sam Williams, Wellbeing Coordinator Interlink and Hannah Hitchings, Company Manager, Artis Community, Caroline O'Neill, Strategic Arts &amp; Culture Manager, Rhondda Cynon Taf County Borough Council and Councillor Lee Davies, Merthyr Leisure Trust.</p>
<b>ASSURE</b>	
<b>INFORM</b>	<b>AN AUDIENCE WITH GREG DIX, EXECUTIVE DIRECTOR OF NURSING, CWM TAF MORGANNWG UNIVERSITY HEALTH BOARD</b>

	<p>Greg Dix, Executive Director of Nursing attended to receive questions from members as part of the 'audience with' agenda item.</p> <p>Questions were asked by members in relation to a recent Channel 4 interview that Mr Dix had participated in, in relation to the closure of the Minor Injuries Unit at Ysbyty Cwm Cynon and what signposting was available for staff and patients when they had anxiety or mental health issues.</p> <p><b>CTM : Our Health Our Future</b></p> <p>Natasha Weeks, Head of Involvement and Engagement presented an overview of the development of the engagement process for CTMUHB's organisation strategy CTM: Our Health Our Future.</p> <p><b>NHS Wales App</b></p> <p>Claire Nelson informed members that Digital Health and Care Wales were developing an NHS Wales 'app' around health and social care, which worked from smart phones/devices and were looking for patients and the public living and working in Wales to help co-design and co-produce it. A link to the 'app' will be shared with members encouraging members to help with the 'apps' development.</p> <p><b>New Patient Feedback System</b></p> <p>Members were advised that the HB was looking to launch a new patient feedback system called 'Civica' from January 2022. A QR code will be available on the CTMUHB webpage and on posters displayed within the HB sites in order for the public to be put through to a short survey to comment on their experience at CTMUHB hospitals. Following this they will receive a request to complete a more detailed survey if they have the time. Work is currently ongoing with the Control of Infection team to consider ways forward for completing surveys for those unable to use the electronic format but the HB was also looking to add a link to the system on the HB Ipads.</p>
<b>APPENDICES</b>	<b>NOT APPLICABLE</b>