



AGENDA ITEM

5.1

CTM BOARD

CHIEF EXECUTIVE'S REPORT

Date of meeting	30 th September 2021
FOI Status	Open/Public
If closed please indicate reason	Not Applicable - Public Report
Prepared by	Richard Morgan-Evans, Chief of Staff
Presented by	Paul Mears, Chief Executive Officer
Approving Executive Sponsor	Chief Executive
Report purpose	FOR NOTING

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)		
Committee/Group/Individuals	Date	Outcome
(Insert Name)	(DD/MM/YYYY)	Choose an item.

1. SITUATION/BACKGROUND

1.1 The purpose of this report is to keep the Board up to date with key issues affecting the Organisation. A number of issues raised within this report feature more prominently within reports of the Executive Directors as part of the Board's business.

1.2 This overarching report highlights for Board Members the key areas of activity of the Chief Executive, some of which is further referenced in the detailed reports that follow, and also highlights topical areas of interest to the Board.

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

2.1 New appointment to the Director of Digital

I am pleased to announce that after a competitive interview process we have appointed Stuart Morris as our Director of Digital for CTM. Stuart brings a great deal of experience from an IT and digital background within the NHS in Wales and is currently the Chief Digital Officer for Velindre University NHS Trust. We look forward to welcoming him to the Executive team.

2.2 Establishment of CTM Leadership Forum

The CTM Leadership Forum has now held two virtual meetings offering all clinical and non-clinical leaders across CTM a chance to receive key updates on developments across the organisation. The format allows for key messaging on specified topics to be cascaded as well as allows for anyone to ask questions of the executive team.

This is another forum that allows for a transparent two-way passage of communication between local leaders and the Executive team and ensures we are being as open and inclusive as possible in CTM.

We have received positive feedback from people attending this forum and an appetite to also use this forum to share innovations and best practice from across the organisation.

2.3 Value in Health national role

I am pleased to share that Andrew Goodall has asked me to take on the lead Chief Executive Officer for the Value in Health Programme, promoting and advocating for a Value Based Healthcare approach within NHS Wales. This will include hosting the Programme at Cwm Taf Morgannwg University Health Board, for the first time co-locating the knowledge and expertise of the Programme team in the Welsh Value in Health Centre and strengthening the base from which to grow NHS Wales' reputation as a world-leader in VBHC.

Over the past two years, the Value in Health Programme has made a strong case for an outcome-focused approach to health and care that makes the best possible use of the resources that we have to improve the lives of our patients.

In the early autumn, along with the Programme Senior Responsible Officer (SRO), Dr Sally Lewis, I will provide a further update via the NHS Leadership Group on the Programme's strategy and in particular,

how we are establishing a data-driven health and care system which will ensure that decisions are informed by the best evidence and enable us to measure the impact of our interventions.

2.4 Mark Britnell virtual visit to CTM

On the 18th and 19th August we were very pleased to virtually welcome Mark Britnell and his colleague Dr Charlotte Refum to CTM to give their thoughts on the outlook for healthcare and its workforce over the coming years. Mark is currently a global Senior Partner for KPMG and a world-leading expert on healthcare strategy also with experience of senior leadership roles within the NHS.

It was an interesting and thought-provoking couple of days where we had the opportunity to hear from Mark and Charlotte about their thoughts on workforce challenges, digital healthcare and population health and their input was timely as we begin our work on the clinical services strategy.

2.5 Local Authority Planning summit

At the end of July CTM hosted a planning summit with the Chief Executives and Directors of Social Care of our three partner Local Authorities. Along with our Director of Public Health and Director of Strategy and Transformation, I led the workshop to challenge ourselves on really focusing on the key issues impacting us all and asking the question of what more could we do to work together.

This was a really positive session with significant opportunities identified to develop our joint working. Over the coming weeks we will refine the outputs of this workshop to be able to present this to a future Board session and guide our joint plans with Local Authority colleagues.

2.6 Operating model review

Since the change to the operating model in the spring of 2020 the Health Board has been through a great deal, most notably reacting to the global COVID-19 pandemic. The original intention, in line with best practice of introducing any new operating model, was always to review the new structure and now it has been in place for over a year, it is the time carry this out.

Over the coming weeks I intend to take soundings and review what works well and what could work better as part of the way we function as a large Health Board. The plan is to capture themes and to suggest recommendations for improvements based from feedback received.

This can then be brought to a future Board session for any required approvals.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

3.1 The Board should note the changing context and environment for commissioning and delivering healthcare and wellbeing services, in the context of balancing the need to continue to respond to the COVID-19 pandemic, as well minimising harm from non-COVID-19 activity, and providing essential and routine services to our communities. This balance will bring a new set of issues to manage and risks to consider.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)
Related Health and Care standard(s)	Governance, Leadership and Accountability It is anticipated that all elements of quality, safety and patient safety will be impacted positively by the implementation of the "Continuous Improvement in response to TI Programme".
Equality impact assessment completed	No (Include further detail below)
Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.
Resource (Capital/Revenue £/Workforce) implications / Impact	There is no direct impact on resources as a result of the activity outlined in this report.
Link to Strategic Well-being Objectives	Provide high quality, evidence based, and accessible care

5. RECOMMENDATION

5.1 The CTM Board is asked to:

- **NOTE** the report.