



AGENDA ITEM

2.2.12

CTM BOARD

**CWM TAF MORGANNWG CARERS END OF YEAR PROGRESS REPORT
2020/21**

Date of meeting	27/05/2021
FOI Status	Open/Public
If closed please indicate reason	Not Applicable - Public Report
Prepared by	Rhian Webber, Strategic Planning and Commissioning Manager, Older Years System Group
Presented by	Greg Dix, Executive Director of Nursing
Approving Executive Sponsor	Executive Director of Nursing
Report purpose	FOR APPROVAL

Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)

Committee/Group/Individuals	Date	Outcome
CTM Carers Partnership Group	(04/05/2021)	ENDORSED FOR APPROVAL
Management Board	19/05/2021	ENDORSED FOR BOARD APPROVAL

ACRONYMS

CBC	County Borough Council
CTM	Cwm Taf Morgannwg
CTMUHB	Cwm Taf Morgannwg University Health Board

IMTP	Integrated Medium Term Plan
WG	Welsh Government

1. SITUATION/BACKGROUND

- 1.1 In 2019, a Cwm Taf Morgannwg (CTM) Carers Partnership Group was established with member and senior officer representatives from across Bridgend County Borough Council (CBC), Rhondda Cynon Taff CBC, Merthyr Tydfil CBC, Cwm Taf Morgannwg University Health Board (CTMUHB) and the Third Sector. The CTM Carers Partnership enables the Local Authorities and the Health Board to work together to promote the wellbeing of carers and develop services to address the support needs of carers in the local population, as required under the Social Services and Wellbeing Act (Wales) 2014, which came into force in April 2016.
- 1.2 In 2019/20 the CTM Carers Partnership developed a Carers Statement of Intent which has five aims:
- Aim 1: Identifying Carers of all ages and recognising their contributions
 - Aim 2: Providing up to date, relevant and timely information, advice & assistance to Carers of all ages
 - Aim 3: Providing support, services & training to meet the needs of Carers of all ages
 - Aim 4: Giving Carers of all ages a voice, with more choice & control over their lives
 - Aim 5: Working together to make the most of our resources for the benefit of Carers of all ages.
- 1.3 The following three National Priorities for Carers in 2020/21 were identified:
1. Supporting life alongside caring – all Carers must have reasonable breaks from their caring role to enable them to maintain their capacity to care, and to have a life beyond caring;
 2. Identifying and recognising Carers – fundamental to the success of delivering improved outcomes for Carers is the need to improve Carer’s recognition of their role and to ensure they can access the necessary support;
 3. Providing information, advice and assistance – it is important that Carers receive the appropriate information and advice where and when they need it.

- 1.4 In March 2021, Welsh Government (WG) launched the new Strategy for Unpaid Carers which represents their renewed commitment to improving the recognition of and support to unpaid carers in Wales. It set out WG's revised national priorities for unpaid carers, including the addition of a new priority on education and employment. It also noted WG's priority areas for action which will be followed by a more detailed delivery plan in autumn 2021.

2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 2.1 The responsibilities of the CTM Carers Partnership includes the commissioning of services for carers using the WG Carers Grant which is allocated to Health Boards across Wales on an annual basis (the value of which for CTM Region in 2020/21 was £161,000.00). Health Boards across Wales are required to submit an end of year progress report to WG outlining the activities that have been undertaken to address the needs of Carers through the WG priorities and meeting the aims outlined in the funding requirements.

- 2.2 Appendix 1 contains the draft CTM Carers End of Year progress report 2022/21 (individual organisational monitoring reports are available, if required, from Rhian Webber, Strategic Planning and Commissioning Manager, Older Years System Group, Planning and Partnerships). The CTM Carers End of Year Progress Report reflects eligible activity that WG had set in the terms of the grant:

- 1) **Supporting Carers in General Practice**
Working with your partners, through the primary care clusters, to implement a scheme that supports health professionals working in primary care and community care to develop their Carer awareness and understanding of how to identify Carers, the issues that Carers face and ways of working to better support Carers;
- 2) **Discharge from Hospital Planning**
Taking steps to support and engage Carers in the patient's discharge planning, for example better information, advice and assistance provided to all Carers when the person they care for is discharged from hospital.

- 2.3 The development of services for Carers is a key element of the CTMUHB IMTP 2020-2023 and the Annual Plan 2020/21. The Carers End of Year Progress Report shows that despite challenges from the Covid Pandemic, we have continued to drive forward and implement projects. Some organisations have had to adapt their working practice due to the restrictions of the pandemic, for example, the mode of delivery of support groups changed to virtual meetings. The

CTM Carers Partnership Group has continued to meet and key leads for Carers across the region have also held regular meetings. Working with partners, the Partnership Group has continued to provide relevant, timely information for Carers and staff delivered virtually through the Carer Champion Network which includes GP surgeries and community pharmacies. There has been the continued development of a pilot project, working closely with partners in the third sector, to support Carers of all ages within a hospital (acute and community) setting particularly around discharge planning. This project has been extensively promoted virtually and has responded to the increased mental health and financial impact upon Carers.

3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 3.1 In 2021/22, we are ensuring reset and recovery of Carers Services in CTM. Lockdown for Carers has added pressure to their roles and this may increase demand on services as restrictions ease. For example, one organisation saw an increase in their referrals of 400 families in just one day. The CTM Carers Partnership Group is aware of this and the Partnership will work with them in supporting organisations across the CTM region.
- 3.2 CTMUHB will continue to work with partners to deliver national priorities to further improve the support available to Carers by focusing on issues that matter to them. This includes supporting carers to have a life beyond caring; identifying, recognising and supporting carers so that they can continue to care; and providing information and advice when they need it.

4. IMPACT ASSESSMENT

Quality/Safety/Patient Experience implications	Yes (Please see detail below)
	Quality, safety and patient experience is a major theme underpinning the development of innovative, integrated service solutions (for example in mental health, older people's, children's services or Carers services.)
Related Health and Care standard(s)	Governance, Leadership and Accountability
	This Statement of Intent has been developed by CTMUHB, BCBC, MTCBC and RCTCBC in response to WG funding that



	was awarded to Health Boards in 2019-20.
Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.	<p>No (Include further detail below)</p> <p>If yes, please provide a hyperlink to the location of the completed EIA or who it would be available from in the box below.</p> <p>If no, please provide reasons why an EIA was not considered to be required in the box below.</p> <p>The EIA is from the previous Cwm Taf Carers Strategy and does not reflect the new CTM working.</p> <p>This will be updated in due course.</p>
Legal implications / impact	There are no specific legal implications related to the activity outlined in this report.
Resource (Capital/Revenue £/Workforce) implications / Impact	There is no direct impact on resources as a result of the activity outlined in this report.
Link to Strategic Well-being Objectives	Work with communities and partners to reduce inequality, promote well-being and prevent ill-health

5. RECOMMENDATION

- 5.1 To **APPROVE** the Carers End of Year Progress Report 2020/21, attached as Appendix 1, for submission to Welsh Government, following approval by the CTM UHB Board at its meeting in May.