



**AGENDA ITEM**

5.7

**CTM BOARD**

**CONTINUOUS IMPROVEMENT SELF ASSESSMENT PROCESS IN  
RESPONSE TO TARGETED INTERVENTION**

<b>Date of meeting</b>	25/11/21	
<b>FOI Status</b>	Open/Public	
<b>If closed please indicate reason</b>	Not Applicable - Public Report	
<b>Prepared by</b>	Richard Morgan-Evans, Chief of Staff	
<b>Presented by</b>	Richard Morgan-Evans, Chief of Staff	
<b>Approving Executive Sponsor</b>	Chief Executive	
<b>Report purpose</b>	FOR APPROVAL	
<b>Engagement (internal/external) undertaken to date (including receipt/consideration at Committee/group)</b>		
<b>Committee/Group/Individuals</b>	<b>Date</b>	<b>Outcome</b>
CTMUHB TI Board session	18/10/21	ENDORSED FOR APPROVAL

**1. SITUATION/BACKGROUND**

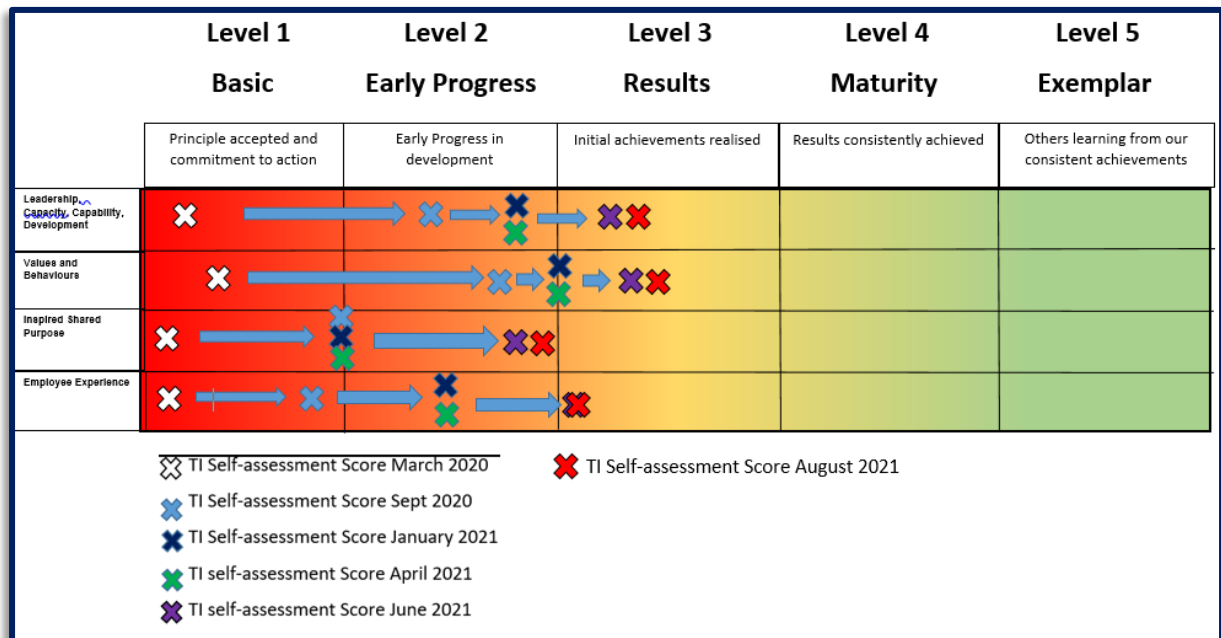
- 1.1 This paper seeks to formally update the Board as to the progress within the Targeted Intervention Improvement Programme and specifically update on the maturity matrix position across the key improvement domains.
- 1.2 On the 18<sup>th</sup> October, a Targeted Intervention board session was held involving all Directors and Independent Members as well as involved members of staff including representatives from Integrated Locality Groups.
- 1.3 It has previously been agreed at the September Board that the Health Board would provide an updated TI self-assessment every four months. The next self-assessment exercise will take place as a 'TI

Self-Assessment Board' in December and this will then be submitted for Board consideration and approval in January 2022.

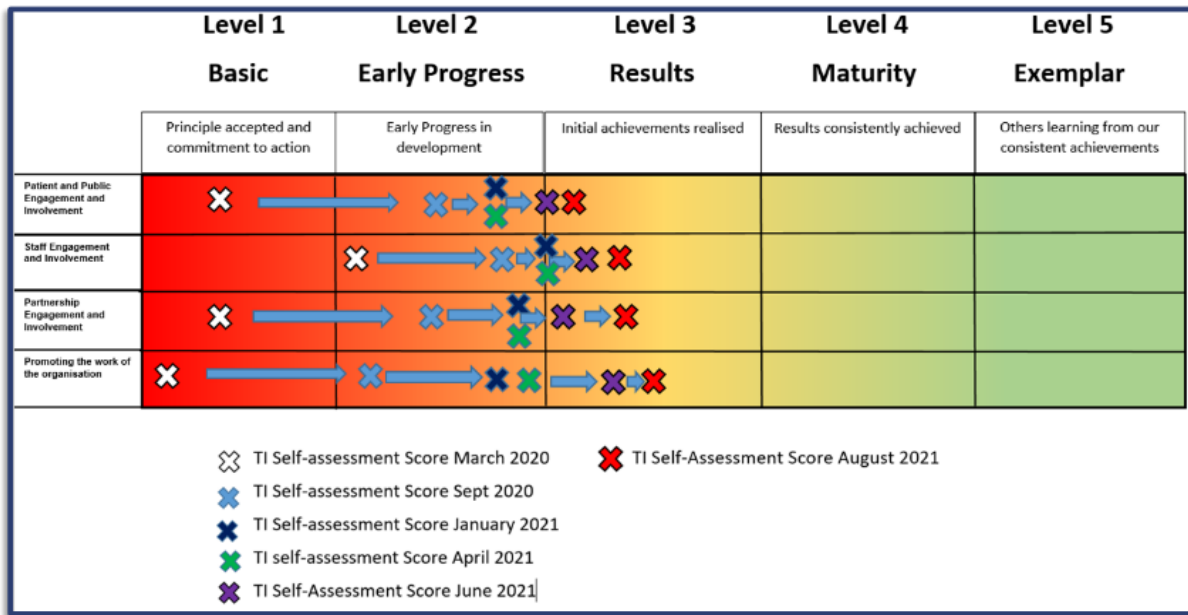
## 2. SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 2.1 Despite this agreement it was decided to use the interim months between self-assessment reviews to hold a 'showcase' session to further deep dive into areas of good improvement practice.
- 2.2 On 18<sup>th</sup> October the session allowed for a wide array of staff to showcase improvement activities and how all the expertise and hard work of many staff is being put to good work right across the organisation. With the help of pre-made videos and storyboards the TI Board was shown how much work has gone into the three key areas of TI as well as the work ongoing within Maternity and Neonatal services as part of the Special Measures Improvement Programme.
- 2.3 A reminder to where the organisation is on the TI maturity matrices is shown below:

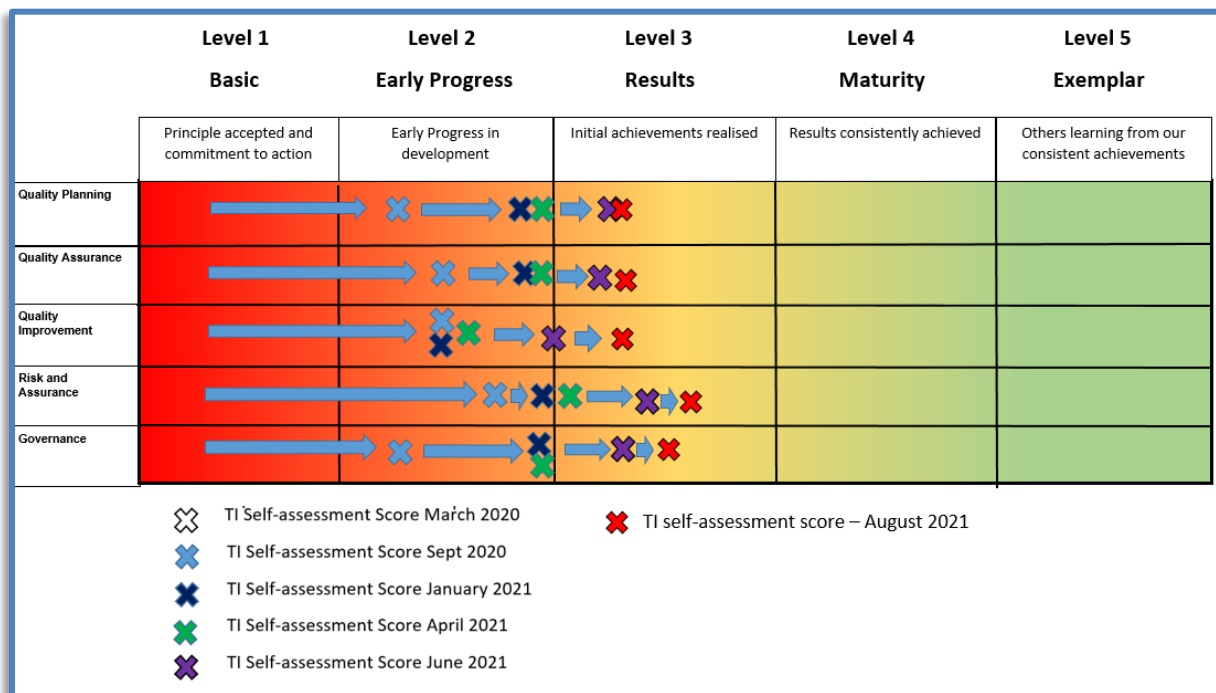
### Leadership & Culture



## Re-building Trust & Confidence



## Quality & Governance



### 3. KEY RISKS/MATTERS FOR ESCALATION TO BOARD

3.1 At the December Self-Assessment Board, along with TI self-assessment, the Special Measures Maternity and Neonatal Improvement Programme will also conduct a self-assessment of the services in a holistic way. This will aid in the Board judging on overall

Maternity and Neonatal service improvement and this will draw from a variety of evidence sources.

#### 4. IMPACT ASSESSMENT

<b>Quality/Safety/Patient Experience implications</b>	There are no specific quality and safety implications related to the activity outlined in this report.
<b>Related Health and Care standard(s)</b>	Governance, Leadership and Accountability If more than one Healthcare Standard applies please list below:
<b>Equality Impact Assessment (EIA) completed - Please note EIAs are required for <u>all</u> new, changed or withdrawn policies and services.</b>	No (Include further detail below)  If yes, please provide a hyperlink to the location of the completed EIA or who it would be available from in the box below.  If no, please provide reasons why an EIA was not considered to be required in the box below.
<b>Legal implications / impact</b>	There are no specific legal implications related to the activity outlined in this report.
<b>Resource (Capital/Revenue £/Workforce) implications / Impact</b>	There is no direct impact on resources as a result of the activity outlined in this report.
<b>Link to Strategic Goals</b>	Creating Health

#### 5. RECOMMENDATION

- 5.1 The Board is asked to **NOTE** the interim TI 'showcase event'
- 5.2 The Board is asked to **NOTE** that the next self-assessment will be presented to the Board in January after the dedicated TI Board session in December. This will include self-assessing Maternity and Neonatal services.