

Tell Me About it Digitally

An innovative app to enable ward staff to securely update relatives and carers on patient progress

OBJECTIVES

- To reduce the number of phone calls received on wards.
- To make communication easier and faster.
- To develop an app which could keep relatives and carers up to date.

SOLUTIONS

I submitted the idea to our ideation platform, Simply Do, where it was seen by Rob Salter who encouraged me to submit it to the Welsh Health Hack. We ended up winning, securing funding for the app and tests of change.

BENEFITS

Benefits One

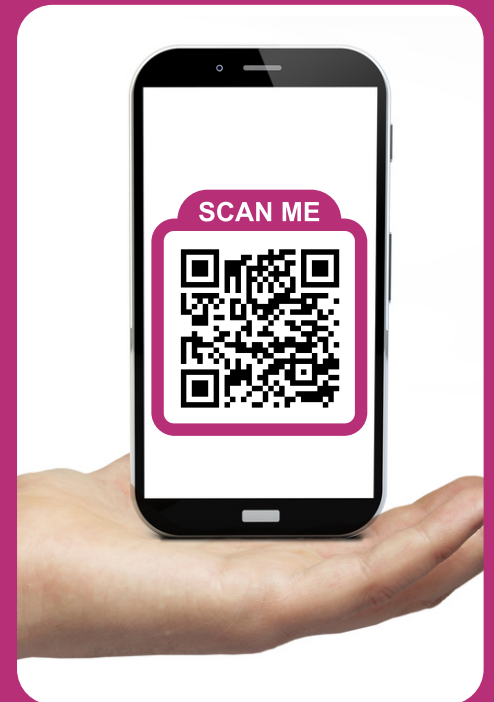
Attracted £15,000 of Welsh Government funding after winning the Welsh Health Hack.

Benefits Two

Reduce the time ward staff need to spend on the phone and increase time to care.

Benefits Three

Helps relatives and carers stay up to date on basic patient information.



'I'd had this idea for a while but wasn't sure where to start, as soon as we were asked to test Simply Do I knew this could be my opportunity but I had no idea it could go this far. I would encourage anyone with an idea to take a look at the ideas portal and see where it goes you've got nothing to lose!'

Rachel Heycock

MDT Quality Improvement Manager

