

YOUR ROLE IN ENSURING PRIORITY CARE

- 1. Inform Your Doctor:** Let them know if you have served, or are currently serving, in the British Armed Forces.
- 2. Your Right to Privacy:** You do not have to disclose your status if you don't wish to. (Note: Being unaware may prevent specialist referral consideration.)

YOUR DOCTOR'S ROLE

- 3. Grant Permission**
(Recommended): If you agree, your doctor should include your service status in your referral letter.



FURTHER INFORMATION

There are several ways to gather additional information: Start by seeking advice from your doctor.

You can also reach out to Cwm Taf Morgannwg University Health Board's Patient Advice Liaison Service (PALS), depending on the location.

Royal Glamorgan Hospital

01443 443039

CTM.RhonddaTaffEly.PALS@wales.nhs.uk

Prince Charles Hospital

01685 724468

CTM.MerthyrCynon.PALS@wales.nhs.uk

Princess of Wales Hospital

01656 754194

CTM.BridgendPALS@wales.nhs.uk

Guidance is available on the Welsh Government's website
www.wales.gov.uk



Consideration of referral to treatment for Armed Forces Personnel

INFORMATION LEAFLET



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WHAT IS "CONSIDERATION OF REFERRAL TO TREATMENT"?

The Welsh Government is committed to ensuring the healthcare needs of Service Personnel (past and present) are met.

This means your referral for diagnosis or treatment will receive special consideration if your medical condition is deemed to be related to your time in service.



WILL I BE PLACED AT THE TOP OF THE WAITING LIST?

While your eligibility for service-related consideration will be reviewed, your position on the waiting list is determined by clinical need.

You will never be placed ahead of a patient who has a greater immediate medical need than yourself.

Once triaged for an outpatient appointment, you must await your consultation based on the standard clinical prioritisation process.

DEFINITION OF THOSE ENTITLED TO PRIORITY TREATMENT

Regular Personnel	Individuals currently serving.
Reservists	Includes Volunteer Reservists (RNR, RMR, Army Reserve, RAuxAF) and Regular Reservists (RFR, Army Reserve, RAF Reserve).
Veterans	Anyone who has served for at least one day in HM Armed Forces (Regular or Reservist).
Families of Regular Personnel, Reservists and Veterans	Primarily spouses, civil partners, and dependent children, though this can extend to parents and other family members where appropriate.
Bereaved	The immediate family of those who have died, regardless of whether the death was connected to their service.

YOUR WAITING TIME MOVES WITH YOU (TRANSFER GUIDELINES)

In April 2013, additional guidelines were issued which relate to the position of serving personnel who require secondary healthcare treatment in England or across Local Health Board boundaries.

The guidelines state "if a member of the Armed Forces, or their immediate families, are on an elective waiting list, and they get transferred to their LHB from anywhere in the UK, then the individual's accrued waiting time should be carried forward with them".

This will be considered, when evidence of waiting time is provided by armed forces members and their families.

